## CECONOMY



FY 2019/20 Results + Strategy Update

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All numbers shown are as reported, unless otherwise stated. All amounts are stated in million euros (€ million) unless otherwise indicated. Amounts below €0.5 million are rounded and reported as 0. Rounding differences may occur.

In the document, the term "CECONOMY" will be used (for simplicity reasons) also in situations where the business of MediaMarktSaturn Retail Group is concerned.

CECONOMY //2

## **Today's presenters**



**Dr Bernhard Düttmann** CEO



Karin Sonnenmoser CFO



Ferran Reverter CEO



## **UNLOCKING VALUE**

Reorganizing shareholding in MediaMarktSaturn

### **Transaction highlights**



CECONOMY to acquire 21.62% stake in MediaMarktSaturn from Convergenta by way of contribution-in-kind





Convergenta will roll up and become anchor shareholder of CECONOMY



Tailored financing via mix of new shares and convertible bonds as well as limited cash



Unlocking value creation potential leads to EPS accretive transaction from year 1



Transaction subject to approval by CECONOMY shareholders at 2021 AGM – existing anchor shareholders support the transaction

## Key benefits of the transaction for CECONOMY shareholders

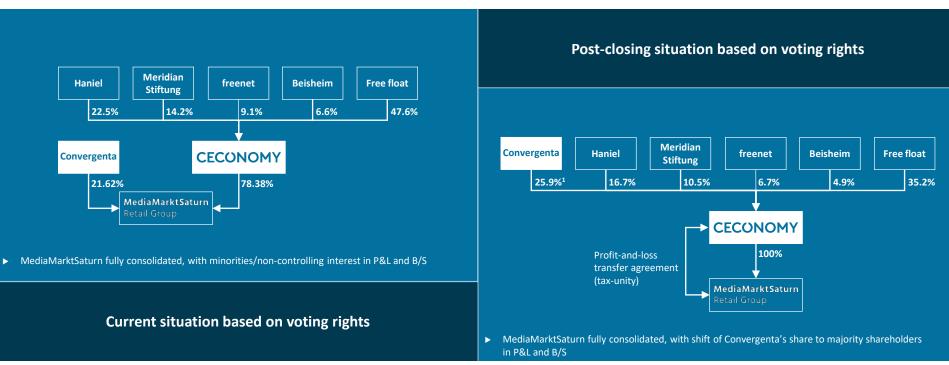
- Simplify structure
- **W** Unify shareholding
- Optimize governance

**G** Unlock value creation potential

**EPS** accretive from year 1

- ▶ MediaMarktSaturn becomes a wholly-owned subsidiary of CECONOMY
- ▶ Reduces complexity of corporate structure
- Convergenta becomes anchor shareholder of CECONOMY
- ► Common interests of all shareholders to participate in the further successful development of the Group allows full focus on operational business
- ▶ Simplified ownership structure allows **streamlining of processes**
- ▶ Reduced coordination resulting in faster and more efficient decision-making
- ► Enables use of existing tax-loss carry-forwards at CECONOMY level of around 1.2 €bn¹; on this basis the value potential amounts to around 360 €m
- ▶ Further tax optimization at CECONOMY level as holding costs become tax deductible
- ► Further administrative cost savings at holding levels
- ► Estimated **tax savings** of around 50 €m p.a. on average over the next 3 years, increasing in subsequent years<sup>2</sup>
- ► Further cost savings at holding levels estimated at around 4 €m p.a.
- Shift of Convergenta's share to majority shareholders' net income, estimated initially at >50 €m p.a.

## Simplified governance & structure with MediaMarktSaturn as a wholly-owned subsidiary and Convergenta as an anchor shareholder of CECONOMY



<sup>&</sup>lt;sup>1</sup>Convergenta can increase its shareholding further via conversion of new convertible bonds. This corresponds to Convergenta's intention of becoming a long-term anchor shareholder with a stake of up to 29.9% of ordinary shares.

### Unlocking value creation potential leads to EPS accretive transaction from year 1

#### ▶ Use of existing tax-loss carry-forwards at CECONOMY level in the new structure, amounting to c. 1.2 €bn<sup>1</sup> Around 50 €m p.a. **Tax savings** ▶ Further tax optimization through tax deductibility of on average over next three years<sup>2</sup> CECONOMY holding costs; resulting in a sustainable underlying tax rate improvement of c. 2-3%p. ► Further administrative cost savings at holding levels from Around 4 €m p.a. **Cost savings** simplified governance structure targeted Shift of Convergenta's ▶ Shift of Convergenta's share to majority shareholders' net >50 €m p.a. income net income share estimated

<sup>&</sup>lt;sup>1</sup>For corporate and trade tax each. <sup>2</sup>Depending on the future development of earnings, the tax benefits will increase in subsequent years. **CECONOMY** 

## **Key parameters of transaction and consideration components**



Designed to **limit cash-out and debt**, complying with CECONOMY's conservative financing strategy



Reflects Convergenta's intention to be a **long-term anchor** shareholder



Based on the 3-months VWAP¹, the total consideration adds up to around 815 €m

#### **Consideration components**



c. 525¹ €m

125.8m new ordinary CECONOMY shares to be issued



c. 160<sup>2</sup> €m

New CECONOMY convertible bonds



130 €m

Cash component (o/w 80 €m to be paid at closing and 50 €m deferred)

## **Envisaged timeline of the transaction**

December 2020	January 2021	February 2021	<b>March 2021</b>
Signing  14 December 2020	Convocation of the Annual General Meeting Early January 2021	Annual General Meeting  17 February 2021 – Capital increase and convertible bonds to be voted	Closing  Earliest at the end of Q1 2021 – Timing i.a. subject to registration of capital increase

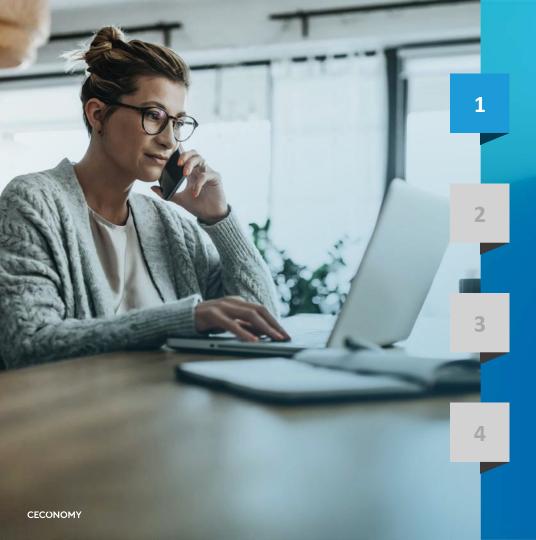


## **REVIEW**

FY 2019/20 Results & Outlook

**STRATEGY UPDATE**Becoming the first choice

**SUMMARY** 



## **REVIEW**

FY 2019/20 Results & Outlook

STRATEGY UPDATE
Becoming the first choice

**SUMMARY** 

## We have put the company on a clear path with a "reset" in 2019

**Consolidation Focus** 



RESET



**Operations Focus** 

METRC

DEMERGER

FNAC DARTY

**FNAC DARTY** 

STAKE



RUSSIA TRANSACTION









SERVICES & SOLUTIONS



CATEGORY & SUPPLY CHAIN MANAGEMENT



ORGANIZATION & COST STRUCTURES







SERVICES & SOLUTIONS



CATEGORY & SUPPLY CHAIN MANAGEMENT



ORGANIZATION & COST STRUCTURES



Consolidated six different webshop platforms to one common IT platform



Improved webshop front-end in Germany and new app with improved user interface



Introduced marketplace in Germany

 $^1$ Note: This refers to the MediaMarkt and Saturn webshops combined. Source: EHI – E-Commerce Markt Deutschland 2020.

3rd

Largest webshop in Germany<sup>1</sup>

>6m

New online customers in FY 19/20







SERVICES & SOLUTIONS



CATEGORY & SUPPLY CHAIN MANAGEMENT



ORGANIZATION & COST STRUCTURES



Implemented harmonized service offering at Smartbars across all stores



Tendered, refined & rolled out new insurances and warranties proposition in Germany and Austria



Launched monthly subscriptions with warranty extension G+ in German online channel

8.5m

G+ contracts in FY 19/20

600k

Smartbar repairs in FY 19/20







CATEGORY & SUPPLY CHAIN MANAGEMENT



ORGANIZATION & COST STRUCTURES



Launched category management pilot store including new systems in Spain



Introduced standardized assortment and supplier framework for each country



Continued enhancements in logistics leading to improved customer experience

95%

Procurement centralized on country level

-12%

Average number of SKUs per store vs. FY 18/19









ORGANIZATION & COST STRUCTURES



Centralized support functions in Germany



Started implementation of new Operating Model



Solved portfolio topics, incl. Juke, RMG, iBood, Greece

 $^1\text{Excl.}$  Greek MediaMarkt business (portfolio adjustment) and COVID-19-related savings.  $^2\text{Average}$  of FY 17/18 and FY 18/19.

5.3%

Personnel expense savings vs. FY 17/18<sup>1</sup>

23 €m

Savings<sup>2</sup> p.a. from solved portfolio topics

## We stabilized the business in FY 18/19 and made further progress in FY 19/20... until COVID-19 emerged



Adj. EBIT<sup>1</sup> margin



<sup>1</sup>Adj. EBIT from continuing operations and excl. non-recurring effects and associates. <sup>2</sup> Incl. IFRS 16.

## We have successfully navigated through this challenging time and the business recovered quickly after the first COVID-19 lockdown



OCT - FEB

#### **Pre-COVID**

- ► Profitable Black Friday period
- ▶ Progress on strategic initiatives
- ► Encouraging sales & earnings improvement



MAR - MAY

#### **Lockdown Phase**

- ▶ Immediate mitigation measures
- ► Sales impacted by store closures
- Accelerating online sales momentum



JUN - SEP

#### Post-Lockdown

- ► Strong sales momentum
- ► Traffic shortfall overcompensated
- ▶ Online sales remained strong

Note: Pre-COVID period: Oct 19-Feb 20; Post-Lockdown: Jun-Sep 20.

### We have shown a robust performance in FY 19/20 despite the COVID-19 disruptions



-1.8%

Sales<sup>1</sup> development



236 €m

Adj. EBIT<sup>2</sup> excl. associates

<sup>1</sup>Adj. for currency & portfolio change effects. <sup>2</sup>Adj. for portfolio changes and excl. non-recurring effects in connection with (1) the Reorganization & Efficiency program, (2) COVID-19-related store closures and (3) the introduction of the new Operating Model.

## We also keep making progress towards our ESG ambitions

	Ambition	Selected Highlights in FY 19/20 →
Environmental	Make our operations sustainable – reduce carbon footprint	<ul> <li>75%         reduction of direct carbon emissions<sup>1</sup> vs. 2015 baseline</li> <li>80%</li> </ul>
Social	Be a responsible partner for society, our employees & customers	<ul> <li>green electricity usage across the Group</li> <li>▶ 2.9 m         repairs across the Group, 50% of total German e-waste recycled</li> <li>▶ Diversity</li> </ul>
Governance	Ensure transparency, fairness and integrity across our business	<ul> <li>with employees from 128 nations across the Group, 38% female share</li> <li>97%</li> <li>Imtron production sites audited for labor and human rights protection</li> </ul>

<sup>&</sup>lt;sup>1</sup>In terms of Scope 1 and 2.



## We have shown a robust performance in FY 19/20 despite the COVID-19 disruptions



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236 €m

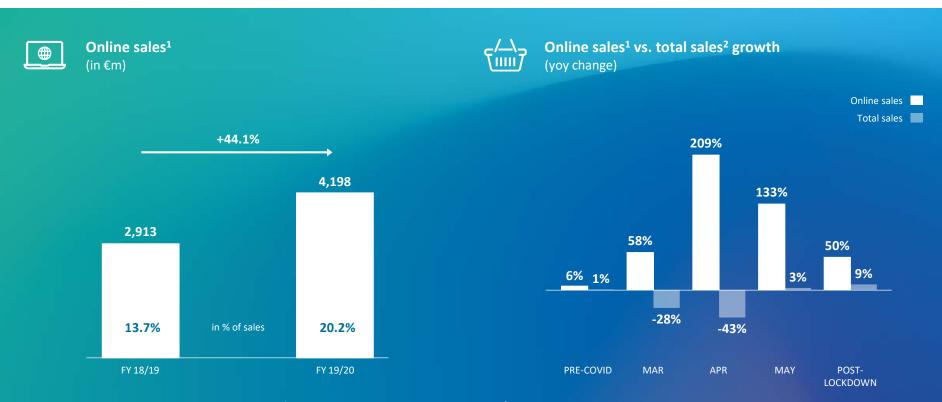
Adj. EBIT<sup>2</sup> excl. associates

<sup>1</sup>Adj. for currency & portfolio change effects. <sup>2</sup>Adj. for portfolio changes and excl. non-recurring effects in connection with (1) the Reorganization & Efficiency program, (2) COVID-19-related store closures and (3) the introduction of the new Operating Model.

## Sales in FY 19/20 only slightly below prior year despite more than six weeks of COVID-19-related store closures

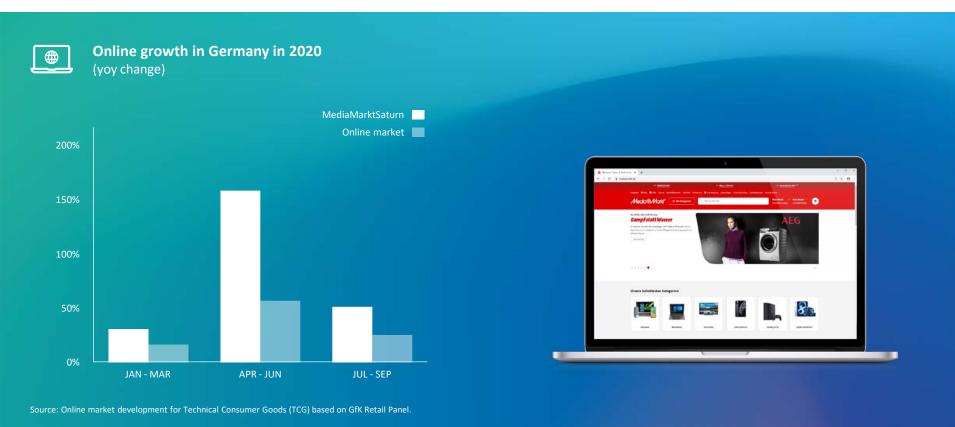


### Accelerated growth in online business driven by COVID-19

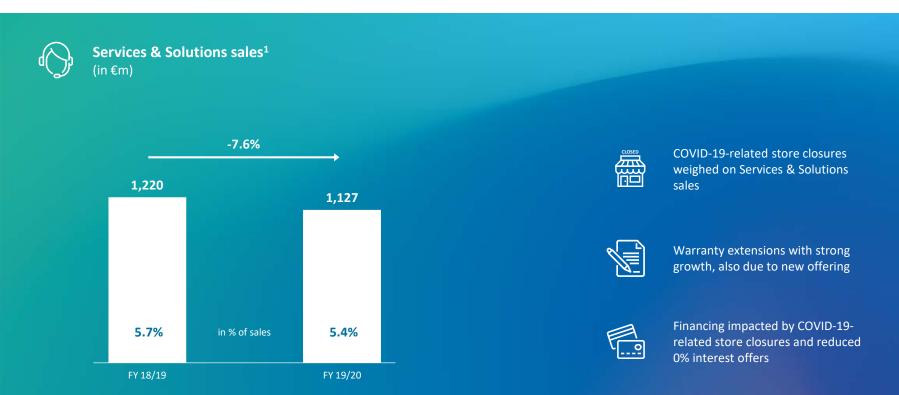


Note: Pre-COVID period: Oct 19-Feb 20; Post-Lockdown: Jun-Sep 20. 1Excl. Greek MediaMarkt business (portfolio adjustment). 2Adj. for currency and portfolio change effects.

## We have outperformed the market in terms of online sales growth

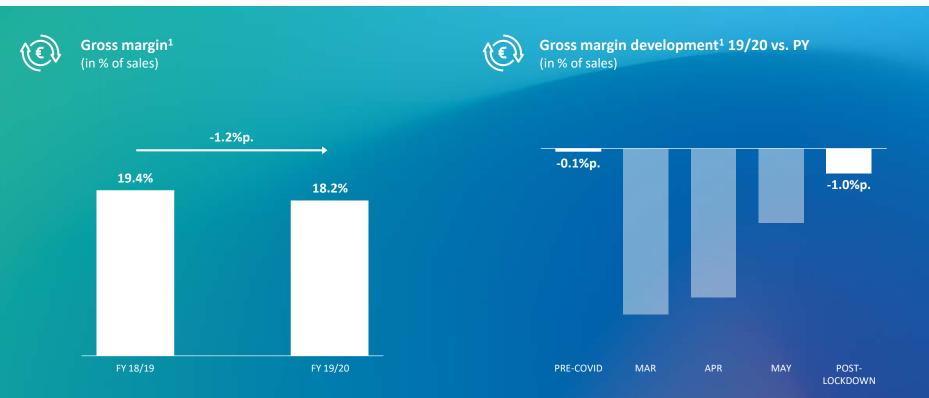


#### **Services & Solutions sales faced COVID-19-related headwinds**



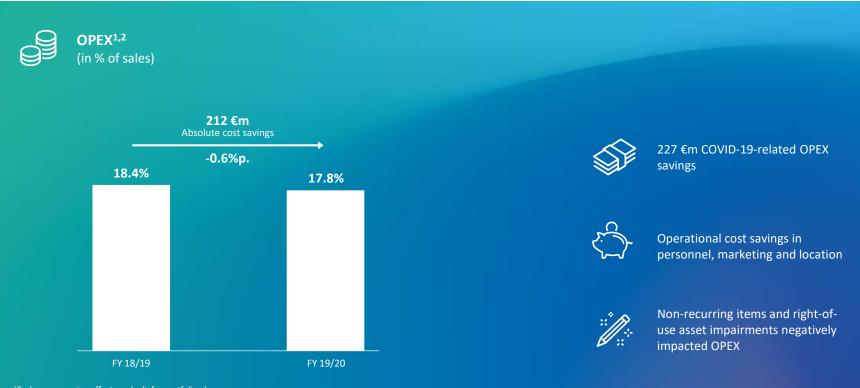
<sup>1</sup>Excl. Greek MediaMarkt business (portfolio adjustment).

## Gross margin mainly impacted by COVID-19-induced channel shift, higher delivery costs and stock-related effects



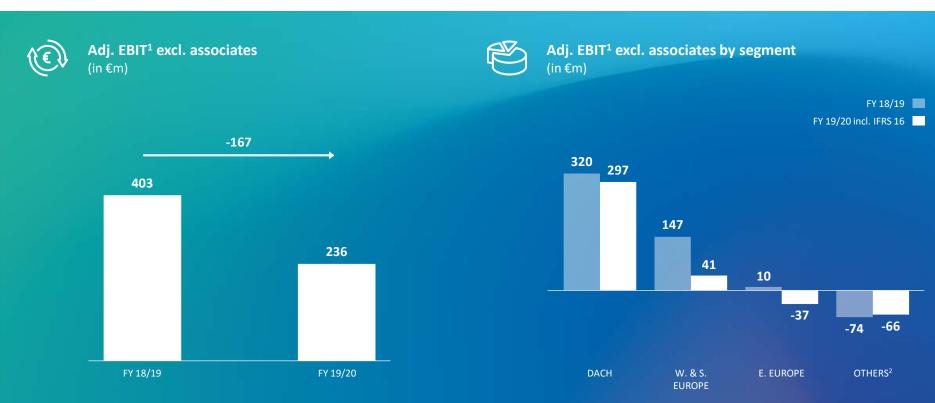
Note: Pre-COVID period: Oct 19-Feb 20; Post-Lockdown: Jun-Sep 20. 1Excl. non-recurring effects and adj. for portfolio changes.

## Mitigating measures and operational efficiency resulted in significant cost savings



<sup>1</sup>Excl. non-recurring effects and adj. for portfolio changes. <sup>2</sup>Sum of SG&A expenses and other operating expenses (excl. associates).

## COVID-19-related sales and gross margin decline partially compensated by significant cost savings

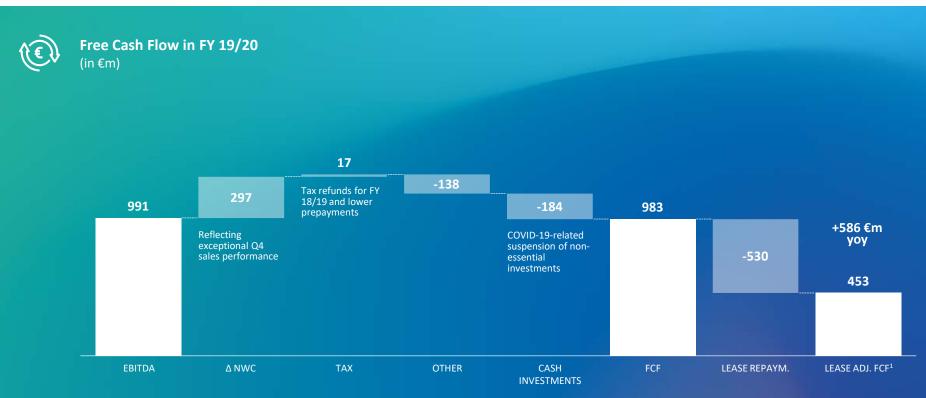


<sup>1</sup>Excl. non-recurring effects and adj. for portfolio changes. <sup>2</sup>Incl. consolidation.

### Non-cash impairment of Fnac Darty stake substantially impacted reported EBIT



## Strong Free Cash Flow improvement, supported by NWC inflow and COVID-19-related tax effects



<sup>1</sup>Lease-adj. Free Cash Flow (FCF) subtracts the repayment of lease liabilities for better FCF comparability under IFRS 16.

# We have the following assumptions for our outlook for FY 20/21

- No further extensive temporary closures of the stationary business
- No serious deterioration of consumer confidence
- Supply chains remain largely intact



### Our outlook for FY 20/21



## Slight increase

Sales<sup>1</sup> development



320 – 370 €m

Adj. EBIT<sup>2</sup> excl. associates

<sup>1</sup>Adj. for currency & portfolio change effects. <sup>2</sup>Adj. for portfolio changes and excl. non-recurring effects in connection with (1) COVID-19-related store closures and (2) the introduction of the new Operating Model.



**REVIEW** 

FY 2019/20 Results & Outlook

**STRATEGY UPDATE**Becoming the first choice

**SUMMARY** 



HOW THE CE MARKET IS EVOLVING

**OUR WAY FORWARD** 

**FINANCIAL AMBITION** 



HOW THE CE MARKET IS EVOLVING

**OUR WAY FORWARD** 

**FINANCIAL AMBITION** 

**CECONOMY operates** in an attractive market

## 162 €bn

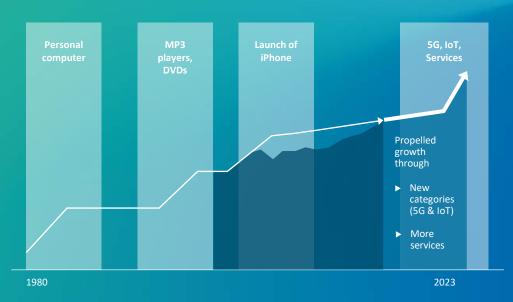
Market opportunity in FY 22/23 in CECONOMY's home countries

Source: Own analysis as of June 2020 (with reference to GfK Panel data); CE market includes all countries in which MediaMarktSaturn operates.



## The CE market could be much larger in 2023+ and shaped by solution-oriented ecosystems and innovations

## Technology innovations will continue to drive up revenues in the CE market



Note: CE market outlook based on addressable market including all countries in which MediaMarktSaturn operates – high-level indication. Source: PwC Strategy&.

#### 2025

Solution-oriented ecosystems

## Innovative new products & services

- Smart Home
- ► Health & Wellness
- AR & VR Entertainment



#### **Secondary services**

- Warranty & Financing
- ► Installation & Repair
- ▶ Refurbishment



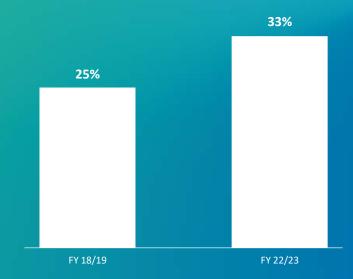
Solutions with recurring revenue streams

## The online channel drives market growth – and a seamless omnichannel experience is a prerequisite for success



#### **Online CE market**

(CECONOMY's home countries; in % of total market)



Source: Own analysis as of June 2020 (with reference to GfK Panel data); CE market includes all countries in which MediaMarktSaturn operates.

#### Omnichannel is the winning model

Consumer behavior change drives omnichannel dominance

#### 3 out of 4

shoppers use multiple channels during their shopping journey

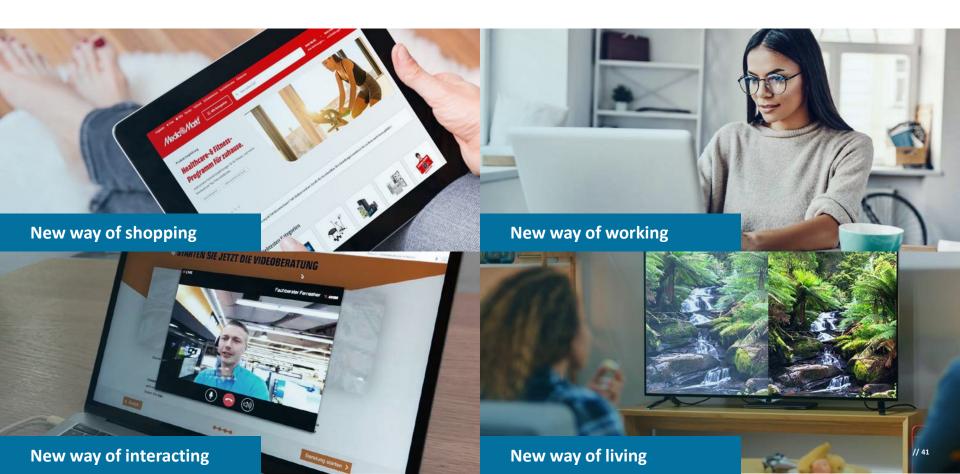


#### >50%

higher spend of omnichannel shoppers compared to single-channel shoppers

Source: PwC Strategy&.

## **COVID-19** is prompting or accelerating important trends in consumer behavior...



## ...and creating new opportunities for omnichannel CE retailers







#### **New Role of Stores**

- Room to inspire and explore
- Room for consultation and for building personal customer connections
- Hub to fulfil online orders
- ▶ Technology to augment in-store experience

#### **Accelerated Omnichannel**

- ▶ Bring in-store feeling to digital experience
- Close proximity to customer across all channels
- Robust technology back-bone to handle increased online volume
- Extended choice with marketplace

#### **Extended Assortment**

- Attractive health & fitness-related electronic products
- Competitive work-from-home assortment
- Technology for new customer groups such as schools, hospitality and senior residences

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## We have great assets at hand to succeed in this environment

2.4 bn

Customer touchpoints per year (Physical & digital)



4.2 €bn

Online sales



**2**Leading brands in CE retail

Note: All figures based on FY 19/20.

CECONOMY



23m
Loyalty club
members





We have a clear vision for the next phase of our transformation



**OUR VISION** 

Be the first choice as the trusted retailer for tailored solutions in a tech-driven world



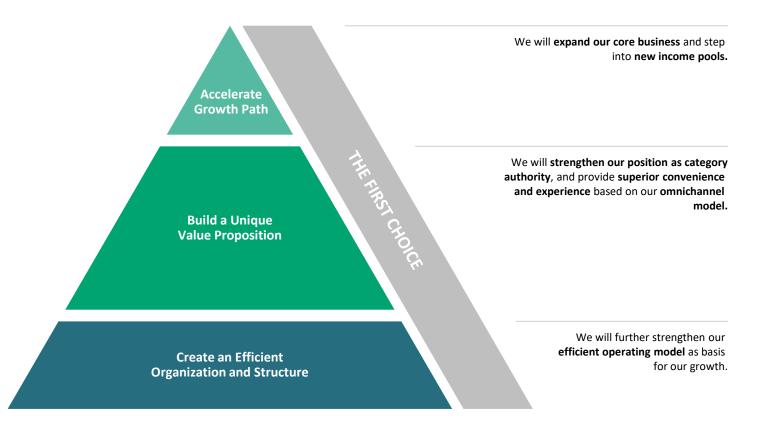


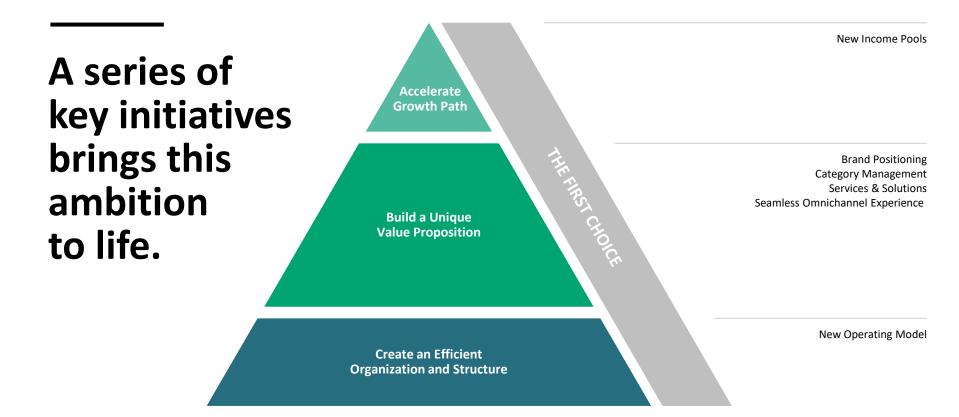
HOW THE CE MARKET IS EVOLVING

**OUR WAY FORWARD** 

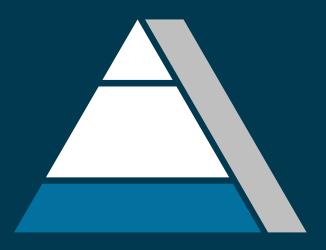
**FINANCIAL AMBITION** 

# Our way forward.





Create an
Efficient
Organization &
Structure



## We continue to build Europe's largest omnichannel network as basis for our future growth

## Our operating model cornerstones



## Centralized & standardized organization

- Country organizations
- Store organizations
- Shared services



#### **Global IT platforms**

- Digital touchpoints
- Marketing/CRM
- Billing



#### **Global logistics**

- One inventory
- One transport

#### **Benefits**



**Customer centricity** 



Cost efficiency



Scalability and fast implementation



## Build a Unique Value Proposition



## **Brand**

## We position our brand as category authority with focus on quality and experience

## Our customer segmentation



## Our new brand positioning



Renowned specialist for consumer tech



Superior convenience and experience

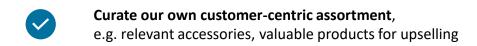


Appeal to higher value segments

## **CatMan**

## We offer the right assortment in the right channel at the right price based on data-driven customer insight

## **Our CatMan objectives**



- Ensure best-in-class availability, efficient demand planning and stock management
- Ensure consistent and competitive pricing, e.g. through centralized and data-driven ways of working

**Ambition FY 22/23** 



-30% Store SKUs



**+8%p.**Availability of Top 300



**95%**Centralized pricing

## **CatMan**

## We expand our category offering to scale our core business

## **Our opportunity**

Technology enters all aspects of our lives





#### **Our Go-To-Market**

We have the right prerequisites to scale



#### Marketplace

(High speed, low investment)



#### **Omnichannel**

(Experience & advice in-store)

## **New category sales**



## **CatMan**

## Our new approach and systems enable us to boost our private label

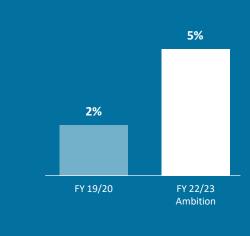


Centralized category management



Scalable logistics





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## S&S

## We expand our Services & Solutions scope in-store and online

## **Our Service & Solutions priorities**

01

Scale Services & Solutions offering

02

Online Services & Solutions attachment

03

Recurring revenue models

## **Examples**





Cloud services, digital content

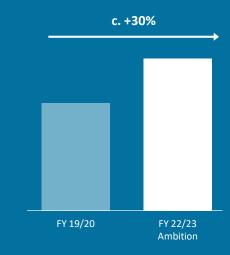


New service attachment layer



Extended warranties (G+, AppleCare+)

#### **Service & Solutions sales**



## **eCom**

## We heavily scale our digital business – with increasing profitability





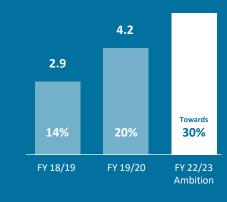
#### Scaling the digital business...

- Data-driven improvement of digital customer journey
- Increase of traffic via optimized performance marketing (ROAS¹)
- Fast & convenient delivery

#### ...with increasing profitability

- ► Tailored offering based on data analytics
- Improved attachment features (services & accessories)
- Logistics optimization and higher pick-up ratio

## **Digital sales** (in €bn and % of total sales)



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<sup>&</sup>lt;sup>1</sup>ROAS: Return on advertising spend.

## **eCom**

## Our new consumer app is one major driver to scale our digital business



**VR** trial



Appointment scheduler



**Delivery tracker** 

- Next-level user experience and editorial content
- ▶ New features along the entire customer journeys
- Seamless integration of accessories, services and loyalty program

## Consumer app performance indicators



**4.6** Rating in App store<sup>1</sup>



**5.7m** App downloads<sup>2</sup>



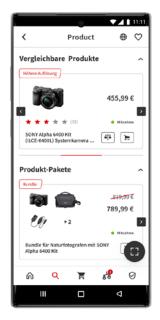
**+22%** Average order value<sup>3</sup>

<sup>1</sup>Apple App store, as of 1 Dec 2020. <sup>2</sup>As of Oct 2020 across countries, based on 51% Android data and estimated for 49% iOS. <sup>3</sup>Jun-Oct '20 vs. '19.

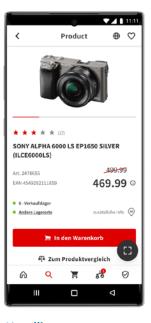
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## **Stores**

## Our employee app enables our sales force to provide better advice and service to our customers in the stores



Product comparison



Upselling, bundling cross-selling

- Improved customer journey via better advice
- Upselling and attachment options
- Endless aisle and instant order triggering



## **Insights from DE launch**



+24%

Service attach rate



+32%

Productivity in customer interaction

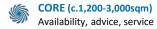
Note: Launched in May '20, all figures show Jul-Oct '20 vs. '19.

## **Stores**

## Our stores will continue to be a key differentiator in our omnichannel strategy

## Our new store portfolio approach













LIGHTHOUSE (>3,000sqm)
Inspiration and showroom



SiS SHOP-IN-SHOP (c.400-1,100sqm)
Proximity

## Key takeaways



CORE stores will remain main format



New formats for experience and fulfillment



Increasing market penetration, NPS and productivity

<sup>&</sup>lt;sup>1</sup>Target average store size.

## **Stores**

## Our new lighthouse format sets benchmarks in customer experience

Lighthouse store Milan Certosa – the "Technology Mecca"









## **Performance KPIs**



**+13p.** NPS



**+38%** Sales

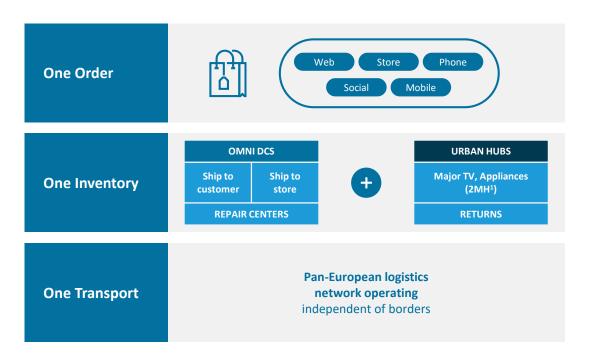


**+2.8%p.** EBIT margin

Note: All figures show Jul-Oct '20 vs. '19.

## Logistics

## We are building Europe's largest omnichannel supply chain





Higher customer satisfaction



State-of-the-art omnichannel network



Enhanced capabilities and lower cost per unit

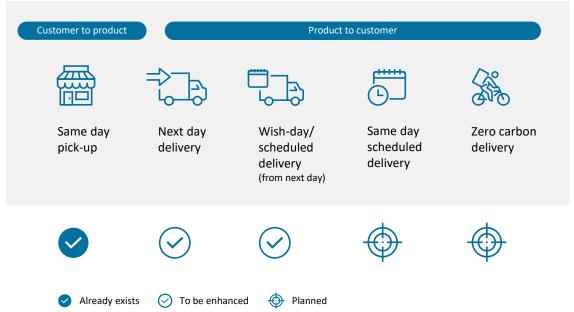
**Key takeaways** 

<sup>&</sup>lt;sup>1</sup>Two-man handling.

## Logistics

## Our delivery promise is geared towards maximum customer satisfaction

## **Our target delivery options**



## **Achievements**



+5p.

NPS related to delivery from Apr to Nov '20



>80%

eCom parcels delivered next day in Germany since May '20



# Accelerate Growth Path



We build platforms for new income pools to accelerate our growth 2023+



## Our marketplace makes us even more relevant for customers & suppliers

## **Opportunity**

- Increase relevance to customers and suppliers
- Boost organic traffic

- Push own retail and services sales
- Test new categories / products

# 

## **Strategy**



## **Key takeaways**

Test phase since July:

- Onboarded >70 sellers with >50k SKUs
- ➤ Successfully filled existing gaps in several categories and significantly increased time-to-market for innovations



> 1 €bn

GMV opportunity by 2025

CECONOMY // 65

## We will expand our B2B business and step into the SME<sup>2</sup> segment

## **Opportunity** (indicative)



## **Strategy**

- Dedicated B2B organization, marketing and go-tomarket
- ▶ Solutions tailored to SMEs<sup>2</sup>
- Customer retention through recurring revenue models

Source: IDC MarketScape.

<sup>1</sup>SoHo: Small office, Home office (<25 employees). <sup>2</sup>SME: Small and Medium Enterprise (25-250 employees).



#### **Key takeaways**

- Strong position in SoHo<sup>1</sup> segment
- Dedicated B2B store employees in c. 500 stores
- ► SMEs<sup>2</sup> as opportunity to scale our B2B business



> 1 €bn

opportunity by 2025

## We monetize our advertising space through marketing services

## **Opportunity**



#### Germany

Top 3 eCom destination in Germany<sup>1</sup>

## **Strategy**

 Online & offline advertising space monetization



#### **Europe**

Display internet advertising market 2020<sup>2</sup>

Expanded partnerships with suppliers

<sup>1</sup>Referring to the MediaMarkt and Saturn webshop combined. Source: EHI – E-Commerce Markt Deutschland 2020. <sup>2</sup>PwC Global Entertainment & Media Outlook 2020–2024, includes DE, AT, CH, ES, IT, NL, BE, PO.



#### **Key takeaways**

- ► Head start into ecosystem through relationships with key media agencies and suppliers
- ► Leading marketing services team established with proven track record to launch in 2021

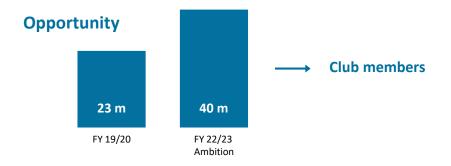


> 0.5 €bn

opportunity by 2025

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## Our new membership club creates a completely new service offering



## **Strategy**

- ▶ Redesign and relaunch of membership club
- ▶ Easy sign-up freemium model with tiered benefits
- Highly personalized offering of digital content



#### **Key takeaways**

- Existing loyalty program led to significant performance uplift
- Our new membership club will take loyalty performance to the next level



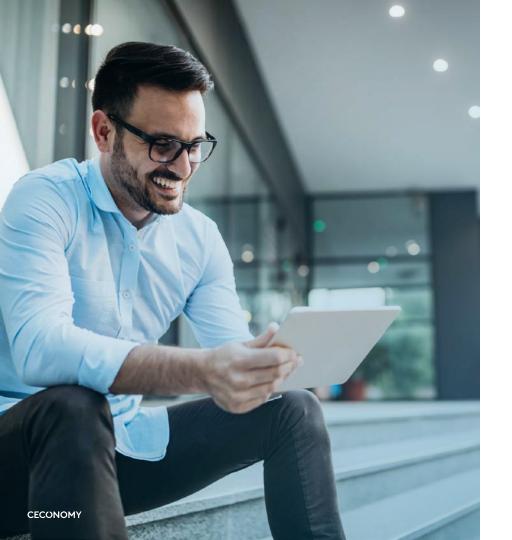
> 1 €bn

opportunity by 2025

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## We have set out a roadmap with clear priorities and will take you along the transformation journey

		FY20/21	FY21/22	FY22/23	
Create an Efficient Organization	New Operating Model	Implement centralized & standardized org structure incl. shared service center	Centralize further activities (e.g. Finance/ HR), realize PEX & indirect spend savings		•
Build a Unique Value Proposition	Category Management	Launch <b>CatMan concept</b> in countries, new categories	Roll-out of modularization, accelerating reduce of SKUs, increasing scale-up of private label sa		•
	Services & Solutions	Scale service across countries, roll-out new services (e.g. cloud)	Increasing customer relationships with recurr additionally scale-up of services@home and a		•
	Omnichannel	Roll <b>new webshop</b> to countries, test <b>new store formats</b>	Implement enhanced x-channel customer jou roll-out new store formats and standardized of		•
	Logistics	Deploy <b>new logistics backbone</b> in Germany & Netherlands	Deploy <b>one inventory / one transport</b> across of introduce <b>new enhanced delivery options</b> for		•
Accelerate Growth Path	New Income Pools	Scale marketplace and new B2B approach in Germany	Expand marketplace and new B2B approach to other countries, launch marketing services and roll-out new membership club		•



# Key success factors for our way forward

01

We have the right team on board.

02

We have demonstrated our ability to execute.

03

We have strong growth opportunities.

04

We will build the **biggest omnichannel platform** in Europe.



HOW THE CE MARKET IS EVOLVING

**OUR WAY FORWARD** 

**FINANCIAL AMBITION** 

## Our financial ambition for FY 22/23

- Market share gains
- Gross margin uplift
- Ongoing EBIT margin improvement
- Return to normalized CAPEX level
- Positive FCF development





>22 €bn

Group sales<sup>1</sup>



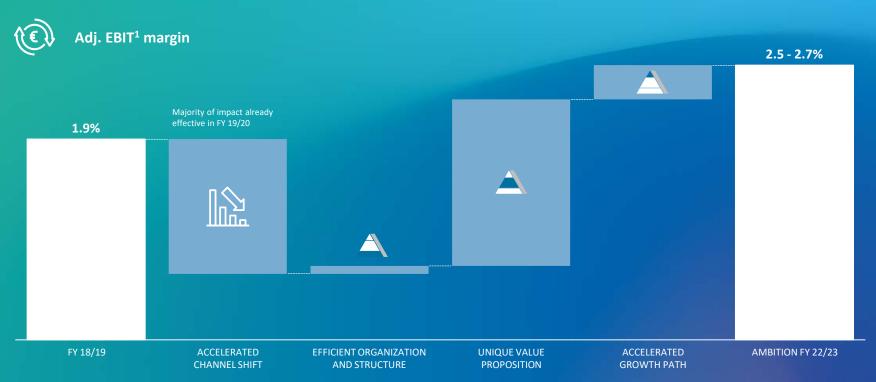
2.5 - 2.7%

Adj. EBIT<sup>2</sup> margin

<sup>&</sup>lt;sup>1</sup>Adj. for portfolio change effects.

<sup>&</sup>lt;sup>2</sup>Adj. for portfolio changes, excl. non-recurring effects and associates.

### This is the expected impact of the strategic initiatives on our Group financials



<sup>1</sup>Adj. for portfolio changes, excl. non-recurring effects and associates.

### We have analysed different post-COVID-19 macro scenarios



### Base Scenario (FY 22/23)

- ▶ Mild recessions in some countries
- ▶ Accelerated channel shift

2.5 - 2.7%

Adj. EBIT¹ margin



#### **Upside Scenario (FY 22/23)**

- ► Strong consumer climate
- ▶ Moderate channel shift

### +20bps



#### **Downside Scenario (FY 22/23)**

- ▶ Deeper COVID-19-related recession
- ▶ More pronounced channel shift

-20bps

<sup>&</sup>lt;sup>1</sup>Adj. for portfolio changes, excl. non-recurring effects and associates.



# Our capital allocation policy

- We invest to grow our business.
- We recognize the importance of dividend payments to shareholders.
- One condition of the KfW loan is the suspension of dividend payments for the duration of the credit facility.
- We intend to consider future dividend payments with a clearer view on the macro environment and COVID-19 impacts on the business.

### Our set of KPIs to track our progress

Accelerate Growth Path

**Build a Unique Value Proposition** 

Create an Efficient Organization & Structure

KPI

Marketplace **GMV** 



KPI

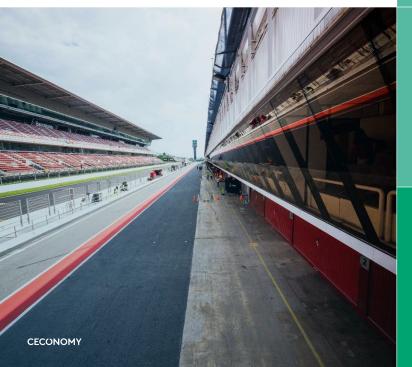
Sales uplift new categories



KPI

B<sub>2</sub>B sales share





KPI

**Marketing** services uplift



**KPI** 

Pick-up ratio







Online





transactions

**AMBITION** 

KPI

Service & **Solutions** income uplift



**KPI** 

**Total contracts** 



KPI

KPI

**Smartbar** repairs





### Our set of KPIs to track our progress

Accelerate Growth Path

**Build a Unique Value Proposition** 

Create an Efficient Organization & Structure

KPI

**Availability Top 300** 

89% FY 19/20

**AMBITION** 

**KPI** 

Share of central inbound

**AMBITION** 

**AMBITION** 

members

Loyalty

KPI

23m FY 19/20 **AMBITION** 

KPI

**NPS** 

42

FY 19/20

**AMBITION** 

**KPI** 

Location costs in % of sales

4.6%

FY 19/20

KPI

**Average** store size

2,601m<sup>2</sup>

**AMBITION** 

**KPI** 

**New Operating Model savings** 

5 €m FY 19/20 **AMBITION**  FY 19/20

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## We also have ambitious sustainability targets for FY 22/23 (Examples)

0

Zero direct carbon emissions of own operations (scope 1+2) >80%

Sales supplier-audited for labor and human rights compliance

>2x

Number of sustainable products in our assortment vs. today



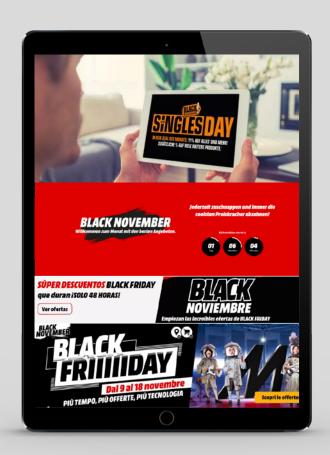
**REVIEW** 

FY 2019/20 Results & Outlook

STRATEGY UPDATE

Becoming the first choice

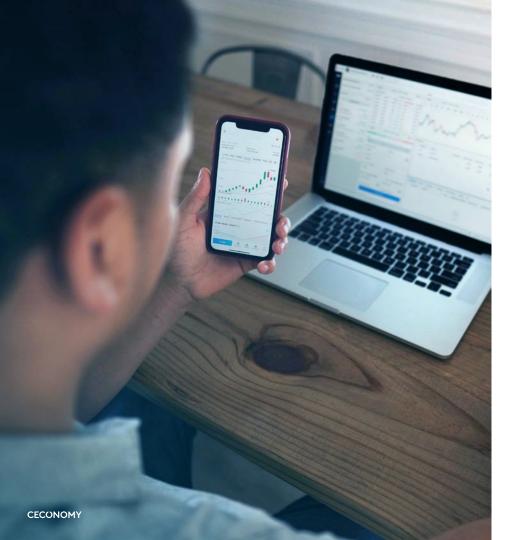
**SUMMARY** 



# We delivered again a successful peak season so far despite COVID-19 restrictions

- We stretched out the peak trading period and executed successful pre-Black Friday campaigns (Singles Day, Black November, Black Week)
- Black week including Cyber Monday was very strong on the back of an already successful 2019 campaign
- Online was the main sales driver reaching a sales share of roughly 30%
- Demand for in-store services impacted by declining B&M traffic and COVID-19-related restrictions

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## Why to invest in CECONOMY?

01

We operate in an attractive market fuelled by innovation and increasing demand for solutions.

03

We have the **right platform** to expand into new income pools and accelerate our growth path.

02

We are the **leading category authority** with
great assets to succeed in
the **omnichannel world**.

04

We have a **sizeable EBIT improvement** potential over a tangible time horizon.

### Q&A



**Dr Bernhard Düttmann** CEO



Karin Sonnenmoser CFO



**Ferran Reverter** CEO

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### **Contact**

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https://www.ceconomy.de/en/investor-relations/



#### Basis of valuation/exchange ratio: see-through approach and values



### **Details on consideration components**

125.8m new ordinary CECONOMY shares to be issued c. 525¹ €m	<ul> <li>New ordinary CECONOMY shares against contribution in kind</li> <li>To be issued under exclusion of the subscription rights of the current shareholders</li> <li>The new ordinary shares are subject to a lock-up period of 6 months from the date of closing, at the latest until end of 2021, except four percent of the ordinary shares issued by CECONOMY</li> <li>Stand-still undertaking from Convergenta for a period of 6 months from the date of closing, at the latest until end of 2021</li> </ul>
New CECONOMY convertible bonds c. 160 <sup>2</sup> €m	<ul> <li>New CECONOMY convertible bonds against contribution in kind</li> <li>To be issued under exclusion of the subscription rights of the current shareholders</li> <li>Convertible into up to 27.9 million CECONOMY shares initially</li> <li>Maturity: 5 Years</li> <li>Interest: 0.05% p.a.</li> <li>Conversion right: Anytime after issuance</li> <li>Conversion premium: 30%³; initial conversion price: 5.42 €</li> </ul>
Cash component of 130 €m	<ul> <li>1st tranche: 80 €m payable upon closing</li> <li>2nd tranche: 50 €m payable at the latest by end of 2023</li> </ul>

<sup>1</sup>3-months VWAP of CECONOMY shares 4.17 €. <sup>2</sup>Issue price; nominal amount 151 €m. <sup>3</sup>Over 3-months VWAP. **CECONOMY** 

### Sales & number of stores by country

	Sales (€m)			Number of Stores			
	FY 18/19	FY 19/20	30/09/2019	Openings	Closures	30/09/2020	
Germany	10,472	10,155	431	_	-6	425	
Austria	1,150	1,203	52	1	_	53	
Switzerland	578	591	26	_	-1	25	
Hungary	364	375	32	_	-	32	
DACH	12,565	12,323	541	1	-7	535	
Belgium	697	698	27	_	-	27	
Greece	193	40	12	-	-12	0	
Italy	2,157	2,060	117	1	-1	117	
Luxembourg	65	56	2	_	-	2	
Netherlands	1,495	1,546	49	1	-	50	
Portugal	151	160	10	_	-	10	
Spain	2,050	1,871	88	_	_	88	
Western/S. Europe	6,807	6,431	305	2	-13	294	
Poland	970	912	90	_	-2	88	
Turkey	596	699	78	_	_	78	
Eastern Europe	1,567	1,611	168	_	-2	166	
Sweden	439	460	28	_	_	28	
Others	516	465	28	_	_	28	
CECONOMY	21,455	20,831	1,042	3	-22	1,023	

### **Financial calendar**

Q1 2020/21 results	Annual General Meeting	Q2/H1 2020/21 results
9 FEBRUARY 2021	17 FEBRUARY 2021	11 MAY 2021
<b>→</b>	<b>→</b>	<b>→</b>
Q3/9M 2020/21	Q4/FY 2020/21	FY 2020/21
results	trading statement	results
12 AUGUST 2021	26 OCTOBER 2021	14 DECEMBER 2021
	<u>→</u>	

### **Upcoming events**

Baader Bank Virtual Investor Meetings  16 DECEMBER 2020	Bryan Garnier Virtual Investor Meetings  17 DECEMBER 2020  ———	Rothschild Virtual Investor Meetings  18 DECEMBER 2020  ———
BofA Securities SMID Cap Conference  13 JANUARY 2021	KeplerCheuvreux & Unicredit 20th German Corporate Conference 20 JANUARY 2021	