CECONOMY



Q3 2019/20

RESULTS PRESENTATION

Dr Bernhard Düttmann, Karin Sonnenmoser, Ferran Reverter Düsseldorf, 13 August 2020

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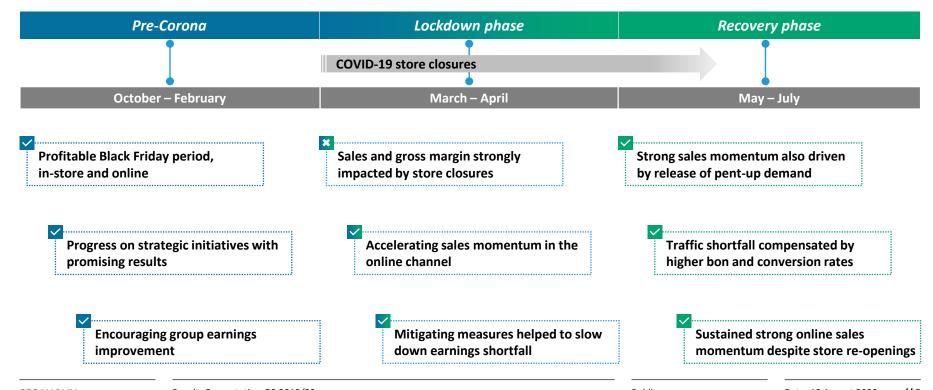
All numbers shown are as reported, unless otherwise stated. All amounts are stated in million euros (€ million) unless otherwise indicated. Amounts below €0.5 million are rounded and reported as 0. Rounding differences may occur.

Agenda



01 Highlights

CECONOMY has successfully navigated through this challenging time...



CECONOMY's Q3 19/20 in a nutshell



Strong sales recovery following easing of COVID-19 restrictions



COVID-19 induced channel shift and lower Services. & Solutions income weigh on gross margin



Online business with ongoing strong performance despite store reopenings through May and June



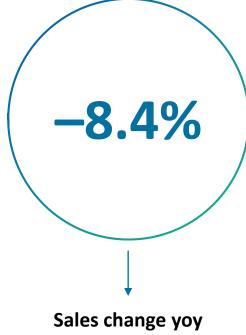
Stock age structure still negatively influenced by store closures from March to May



Better than expected result despite extraordinary impact from COVID-19 thanks to pro-active, ruthless execution of contingency measures

Public **CECONOMY** Results Presentation Q3 2019/20

The excellent business recovery is already reflected in the third quarter results, which were above expectations



Sales change yoy adjusted for fx-effects and portfolio changes



Adj. EBIT^{1,2} excl. associates on prior year's level

¹Adjusted EBIT before non-recurring effects. ²Incl. IFRS 16.

Despite the pandemic, we have not lost sight of our strategic initiatives



02 Business Update

We continued to make noticeable progress in many areas





OMNI-CHANNEL

- 3m new online customers since March, also driven by increased online marketing
- ✓ Launch of marketplace in July with good initial momentum
- ✓ Store traffic recovering step by step (pickup back to >40%)
- Efficiency improvements in stores through employee app
- Re-branding in Austria and Luxembourg



SERVICES & SOLUTIONS

- Sales recovery to previous year levels in June, also driven by improved attachment measures in stores and online
- Launch monthly subscriptions with warranty extension G+ in German online channel
- ✓ Aftersales & repair IT platform roll-out completed in Germany and progressing in Austria



CATEGORY & SUPPLY CHAIN MANAGEMENT

- Introduction of standardized assortment and supplier framework for each country
- ✓ Strong increase in centralized procurement (now >95% centralized on country level)
- Launch of new product category pilots
- ✓ Continued enhancements in logistics leading to impoved customer experience



ORGANIZATION & COST STRUCTURES

- Continued focus on flexibilization of costs, e.g. turnover rents
- New operating model blueprint and roadmap defined

We also learnt key lessons for the next phase of our transformation



We demonstrated that we can react fast to fundamentally changing conditions



An agile groupwide contingency approach proved highly effective and successful





Embedding a more central approach and agility in the organization to accelerate the transformation

Our New Operating Model will introduce standardized organization and operations across all countries & stores





We will establish unified structures with clear responsibilities...



Clear responsibilities

Clear responsibilities for strategic guidelines, standard design and execution of activities



Unified structures

Identical organizational design of management structure in countries and for stores



Customer focused

Customer oriented central structures – leaner, clearer accountability and faster



Harmonized HQ and country functions

Managing Director Commercial (General) Managing Director Sales Managing Director Finance



...and empower store employees as well as free up resources to offer outstanding customer service



Efficient organization

Standardized, unified structures and clearly defined responsibilities to fully focus on the customer



Passion for customer

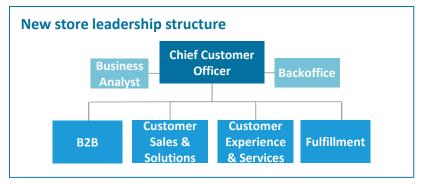
Omni-channel and service-oriented perspective through a dedicated employee training program

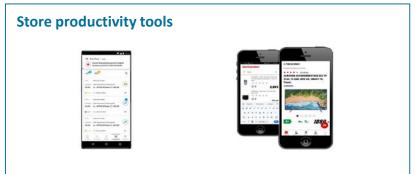


Store productivity

Digital tools for the improvement of service quality and efficiency







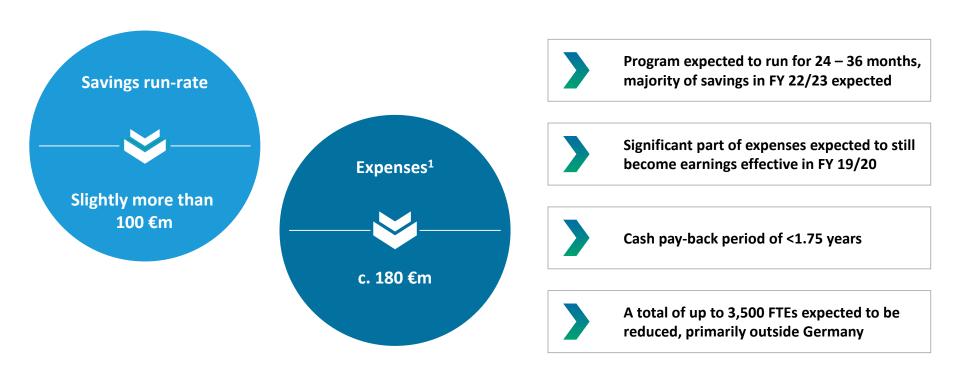
We will further optimize our store network, which remains a key element of our omni-channel approach



- 14 stores across Europe to be permanently closed in response to COVID-19 impacts
- Further potential closure of loss-making stores subject to further monitoring of the store network
- Continue right-sizing of stores
- Continued flexibilization of rental costs



Our goal is to achieve savings of slightly more than 100 €m per year towards an improved cost base



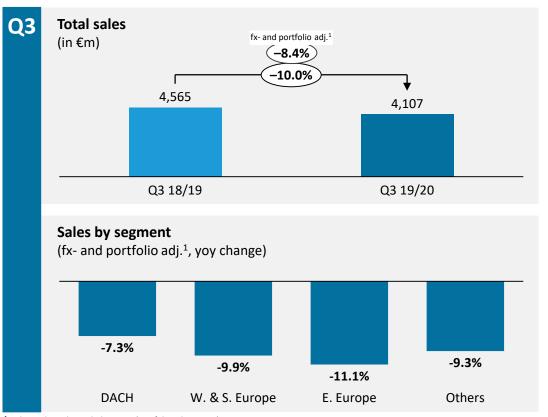
¹Includes c.5 €m non-cash accounting effects.

The New Operating Model is the fundament for the next phase of our transformation



03 Financial Performance

Negative sales development exclusively related to COVID-19 lockdowns

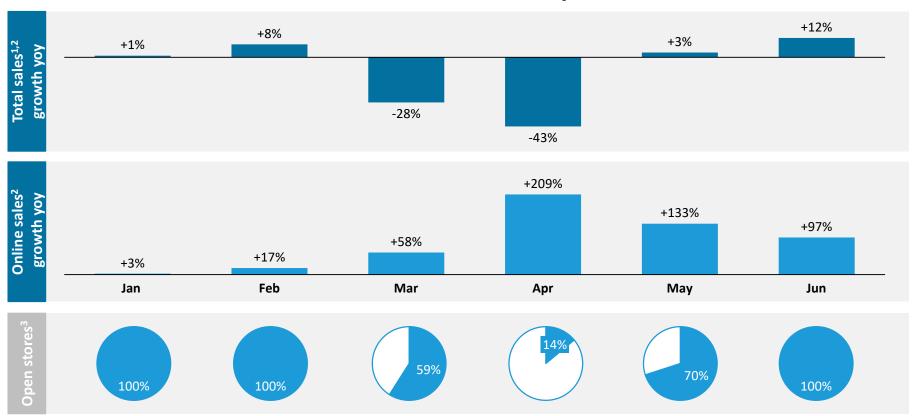


Q3 Highlights

- Fx- and portfolio adjusted¹ sales excl. iBood at −8.1%
- DACH: Germany, Austria and Switzerland impacted by store closures in April followed by noticeable sales recovery in May/June
- Western & Southern Europe: Italy and Spain faced sharp decline due to store closures in April and restrictions in May; Netherlands recorded a strong increase in sales
- Eastern Europe: Turkey and Poland impacted by store closures in April and May, recovery in June
- Others: Positive sales momentum in Sweden, segment decline due to disposal of iBood

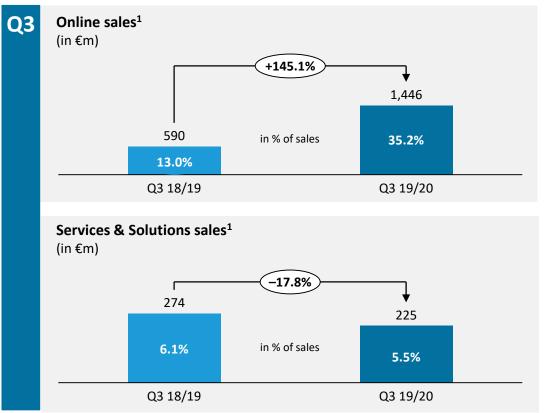
¹Excl. Greek MediaMarkt business (portfolio adjustment).

Group sales rebounded in May and gained momentum in June after COVID-19 induced headwinds in March and April



¹Sales adjusted for currency and portfolio change effects. ²Excluding Greek MediaMarkt business (portfolio adjustment). ³Monthly average.

Strong online sales momentum, while Services & Solutions business was mainly impacted by store closures

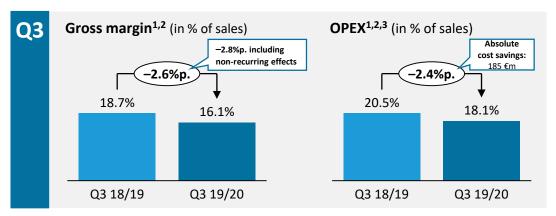


Q3 Highlights

- Online¹ growth +153.1% excl. iBood
- Strong online performance continued, despite gradual reopenings
- Almost 3 million new online customers recorded in our webshops since March
- **Pick-up rate** at 32% vs. 46% in PY, pick-up rate also recovering (back to >40% in June)
- Services & Solutions business impacted by store closures, lower traffic thereafter and lower service attachment rate online
- Services & Solutions sales recovered to prior year's level in June

¹Excl. Greek MediaMarkt business (portfolio adjustment).

COVID-19 related cost reductions compensated lower gross margin



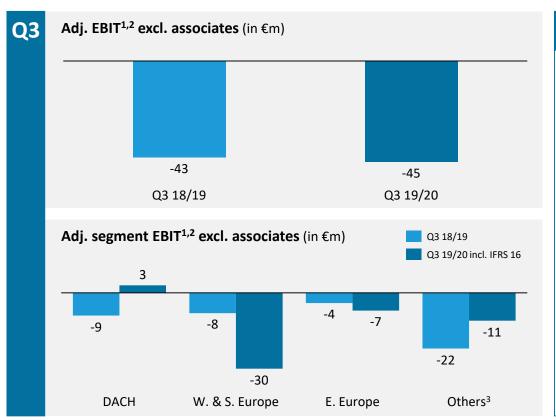


Q3 Highlights

- Gross margin impacted by COVID-19 induced channel and product mix effects, higher delivery costs, lower Services & Solutions income and stock-related effects
- Gross margin with monthly trend improvement in May and June
- OPEX reduction due to successful contingency measures: lower personnel expenses mostly due to short-time work, lower advertising and location costs
- Ongoing operational cost savings, also in connection with Reorganization & Efficiency Program

¹Excl. non-recurring effects. ²Adjusted for portfolio changes. ³Sum of SG&A expenses and Other operating expenses.

Adjusted EBIT on prior year's level despite COVID-19 impact on business

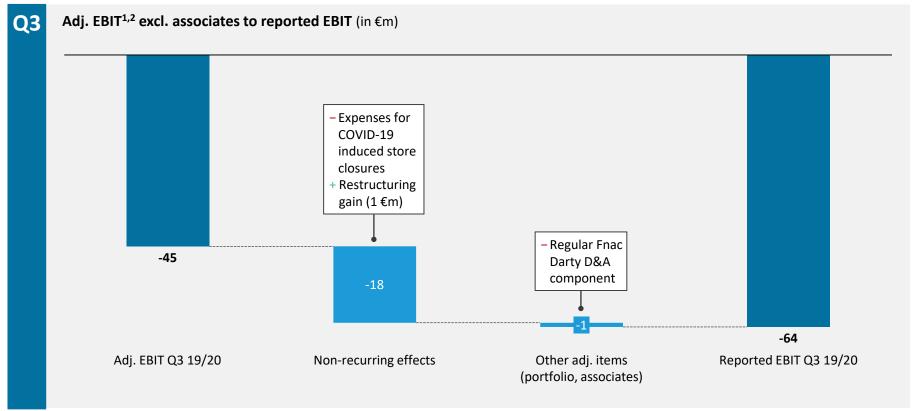


Q3 Highlights

- Adj. EBIT on prior-year's level, driven by COVID-19 related cost measures and sales recovery in May and June
- **DACH:** Solid performance in Germany mainly driven by COVID-related cost reductions; EBIT in other countries broadly on prior year's level
- W. &. S. Europe: Significant sales- and marginrelated decline in Spain and Italy; Netherlands with slight earnings increase
- Eastern Europe: Lower earnings in Poland; stable result in Turkey despite COVID-19 induced sales disruption
- Others: Earnings increase in Sweden and lower CECONOMY HQ expenses

¹Excl. non-recurring effects. ²Adjusted for portfolio changes. ³ Incl. consolidation.

Expenses related to COVID-19 induced permanent store closures impacted reported EBIT



¹Excl. non-recurring effects. ²Adjusted for portfolio changes.

EPS impacted by higher taxes despite higher year-on-year earnings

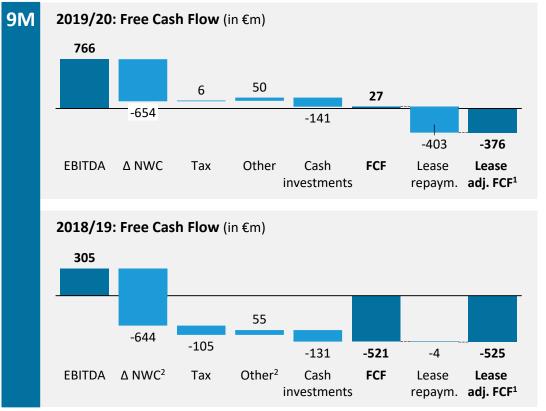
| €m | Q3 2018/19 | Q3 2019/20 | Change |
|-------------------------------|------------|------------|--------|
| EBITDA | -69 | 154 | 223 |
| EBIT | -126 | -64 | 61 |
| Net financial result | 12 | -13 | -25 |
| Earnings before taxes | -113 | -77 | 36 |
| Income taxes | 51 | -54 | -105 |
| Profit or loss for the period | -62 | -131 | -69 |
| Non-controlling interest | -14 | -27 | -13 |
| Net result | -48 | -104 | -56 |
| EPS (in €) | -0.13 | -0.29 | -0.16 |

Q3 Highlights

- Reported EBITDA includes c. 133 €m IFRS 16 effect
- **Reported EBIT** includes c. 1 €m IFRS 16 effect
- **Net financial result** in prior year benefited from sales of 5.4% METRO AG stake
- Tax rate in 9M 19/20 at -54.5%; negative tax rate essentially due to Fnac Darty impairment in Q2 19/20
- **EPS** declined by −0.16 € yoy due to higher taxes as a result of integral tax approach, despite higher earnings

Note: From continuing operations and based on reported figures; EBIT/DA in CY incl. IFRS 16 effect.

Adjusted Free Cash Flow improved year-on-year



9M Highlights

- Adj. Free Cash Flow improved by 149 €m yoy
- Change in NWC broadly stable: Comparatively lower increase in inventories and a comparatively higher reduction in receivables from suppliers compensated for significantly lower trade liabilities
- Tax refunds relating to cash tax prepayments in the previous year led to a cash inflow; also, comparatively fewer tax prepayments as a reaction to COVID-19 were made
- Increase in cash investments due to casheffective investment into the joint venture in Greece; modernization and expansion investments below prior year

¹Lease adjusted free cash flow subtracts the repayment of lease liabilities for better FCF comparability under IFRS 16. ²Prior-year adjustments due to changes in presentation and definition.

04 Outlook

Underlying assumptions for remainder of FY 19/20

Based on the preliminary **business development** in 9M 19/20 and the **current insights,** the outlook for FY 19/20 was specified on 16 July 2020

Assuming **no further COVID-19 related restrictions** in the remaining months of FY 19/20

Sales momentum from June continued in July, **but expected to soften over the course of Q4,** due to potential phasing-out of catch-up effects and prevailing macroeconomic uncertainties

Trailing COVID-19 related headwinds expected in Q4, regarding supplier income and partial reduction of aged overstock



Outlook for FY 19/20

- Adjusted for portfolio changes
- Excluding non-recurring earnings effects in connection with (1) the reorganization and efficiency program announced on 29 April 2019, (2) COVID-19 related store closures and (3) the introduction of the New Operating Model

| | FY 19/20 incl. IFRS 16 | thereof IFRS 16 effect | | | |
|-------------------------|---------------------------|---------------------------|--|--|--|
| Fx-adjusted sales | Slight decline | | | | |
| EBIT (excl. associates) | 165 – 185 €m | 5 – 15 €m | | | |

Key take-aways



We are confident regarding the long-term prospects for us as the market leader for CE products in Europe

Q&A



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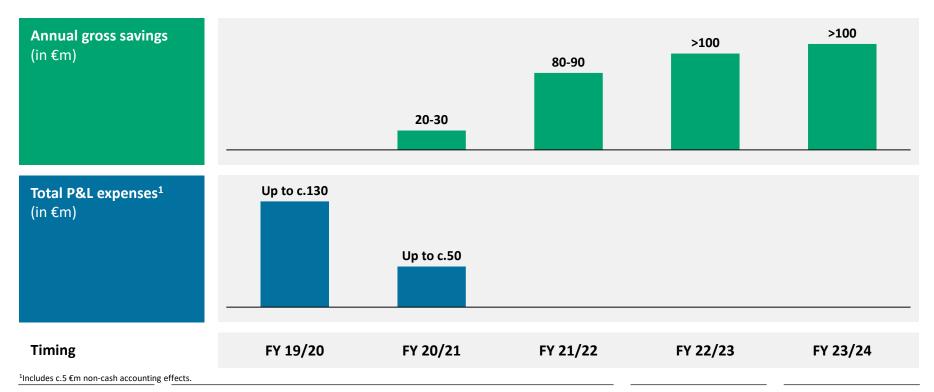
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Notes

- All numbers in the presentation incl. IFRS 16 (unless otherwise stated)
- The disposal of the Greek MediaMarkt business is treated as a portfolio effect
- Guidance-relevant EBIT excludes associates and is adjusted for portfolio effects. Non-recurring earnings effects in connection with (1) the reorganization and efficiency program announced on 29 April 2019, (2) COVID-19 related store closures and (3) the introduction of the New Operating Model are also not included.

Phasing of expenses and savings for the New Operating Model and the further optimization of our store network



IFRS 16 effects on EBITDA and EBIT

| | IFRS 16 effect in EBITDA | IFRS 16 effect in EBITDA |
|-------------------------|-----------------------------|-----------------------------|
| €m | Q3 19/20 | 9M 19/20 |
| DACH | 80 | 241 |
| Western/Southern Europe | 40 | 129 |
| Eastern Europe | 12 | 36 |
| Others ¹ | 2 | 9 |
| Total | 134 | 415 |

| | IFRS 16 effect in EBIT | IFRS 16 effect in EBIT |
|-------------------------|---------------------------|---------------------------|
| €m | Q3 19/20 | 9M 19/20 |
| DACH | 1 | 3 |
| Western/Southern Europe | 0 | 1 |
| Eastern Europe | 2 | 4 |
| Others ¹ | -1 | -2 |
| Total | 1 | 7 |

¹Including consolidation.

Store network as of 30 June 2020

| | 31/03/2020 | Openings | Closures | 30/06/2020 |
|-------------------|------------|----------|----------|------------|
| Germany | 428 | _ | 2 | 426 |
| Austria | 52 | _ | - | 52 |
| Switzerland | 26 | _ | - | 26 |
| Hungary | 32 | _ | _ | 32 |
| DACH | 538 | _ | 2 | 536 |
| Belgium | 27 | _ | - | 27 |
| Italy | 116 | 1 | - | 117 |
| Luxembourg | 2 | _ | - | 2 |
| Netherlands | 50 | _ | - | 50 |
| Portugal | 10 | _ | - | 10 |
| Spain | 88 | | - | 88 |
| Western/S. Europe | 293 | 1 | - | 294 |
| Poland | 88 | _ | - | 88 |
| Turkey | 78 | _ | - | 78 |
| Eastern Europe | 166 | _ | - | 166 |
| Sweden | 28 | _ | - | 28 |
| Others | 28 | _ | - | 28 |
| CECONOMY | 1,025 | 1 | 2 | 1,024 |

Q3 Highlights

- 1 store opening in Italy and 2 store closures in Germany
- Average store size at 2,608 sqm at the end of June 2020

Net Working Capital¹

| €m | 30/09/2018 | 30/06/2019 | Change | 30/09/2019 | 30/06/2020 | Change |
|---|------------|------------|--------|------------|------------|--------|
| Inventories | 2,480 | 2,802 | 322 | 2,548 | 2,780 | 232 |
| Trade receivables and similar claims | 610 | 530 | -80 | 455 | 467 | 12 |
| Receivables due from suppliers | 1,241 | 1,157 | -83 | 1,295 | 970 | -325 |
| Trade liabilities and similar liabilities | -5,745 | -5,270 | 476 | -5,321 | -4,557 | 763 |
| Net Working Capital | -1,415 | -781 | 634 | -1,023 | -340 | 683 |

 $^{^{1}\}mbox{Prior-year}$ adjustments due to changes in presentation and definition.

Financial calendar and events

Financial calendar

Q4/FY 2019/20 trading statement

23 October 2020

FY 2019/20 results

15 December 2020

Upcoming events

Virtual Roadshow KeplerCheuvreux 1 September 2020

Virtual Roadshow Paris, Bryan Garnier 2 September 2020

Commerzbank Corporate Conference, Frankfurt 3 September 2020

Baader Investment Conference, Munich 21 September 2020

9th German Corporate Conference 2020, Munich 23 September 2020

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