



### Strong progress in enhancing our customer experience

# LOGISTICS ACCELERATION



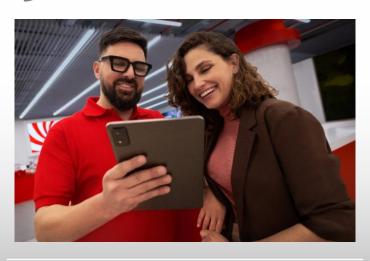
New regional fulfilment centres (Germany), same day delivery for bulky items (Netherlands)

# 2 UNIQUE CUSTOMER SERVICE



Expanding our fast delivery services to now five countries

# 50M LOYALTY MEMBERS



Achieving our goal ahead of plan

## We accelerate with the 10th consecutive quarter of EBIT growth

/ 5.1% sales growth, with 4.4% LFL in a soft environment in Q3

/ Strong profitability development

/ New all-time-high NPS with 63

+5.1%

sales growth<sup>1</sup> vs. PY

€4.8 bn

+€20 m

adjusted EBIT<sup>1</sup> growth vs. PY

-€31 m

+2 points

NPS increase vs. PY

63

Outlook specified for 2024/25: adj EBIT around €375m

### Q3 highlights: dynamic results driven by growth businesses



#### Omnichannel sales

- / +3.1% YoY B&M sales<sup>1</sup> growth
- Strong online sales growth continues with +12.2%1 YoY
- Online share at 24.6%<sup>2</sup>, +240bp YoY

### **Profitability increase**

- +€20 m EBIT improvement
- +40bp increase in EBIT margin<sup>4</sup>

#### **Growth businesses**

- Services & Solutions<sup>3</sup> income strongly increased
- Marketplace GMV up by c. 90%
- Retail Media income grew strongly

### Earnings per share

Reported EPS up +€0.10 in Q3

#### **Countries**

- / Strong sales performance in Türkiye, Switzerland and Spain, soft in Germany
- Improving profitability in Germany, the Netherlands, Spain and Türkiye

### FCF generation

Q3: FCF up +€297 m YoY 9M: FCF up +€132 m YoY

### We are on course to deliver all key pledges

Business fields	KPI	FY 21/22	FY 22/23	FY 23/24	Target FY 25/26	Progress Q3 24/25
Retail Core	Loyalty members	34 m	39 m	43 m	50 m	<b>1</b>
Retail Core	Online share <sup>1</sup>	25%	23%	24%	c. 30%	<b>—</b>
Retail Core	Modernisation rate	30%	50%	64%	> 90%	<b>1</b>
Retail Core	Stock reach progress <sup>2</sup>	10.3 weeks	9.1 weeks (-11%)	9.3 weeks (-10%)	-10%	<b>*</b>
Space-as-a- service	# Lighthouses	6	8	11	Up to 20	<b>→</b>
Services & Solutions	Income in % of total sales³	4.5%	4.5%	5.1%	c. 5.5%	<b>1</b>
Marketplace	GMV	€65 m	€137 m	€277 m	€750 m	<b>1</b>
Private Label	Private Label share	2.3%	2.4%	2.7%	c. 5%	<b>→</b>
Retail Media	Income	c. €5 m	€18 m	€48 m	c. €45 m	1

### Higher customer satisfaction driven by Al and data



#### **Customer service**

- / Faster and accurate problem-solving thanks to AI based after-sales
- / Rolled out in May in all countries
- / Strong positive impact on NPS



### Trade-In product grading

- Al based grading software for IOS in Spain, Germany, and the Netherlands
- / Faster and more accurate grading to improve customer satisfaction



#### Data at work

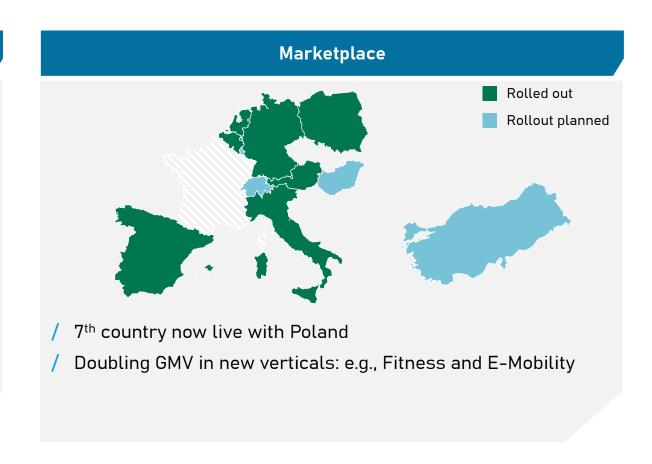
Revenue from personalised campaign up almost 50% in Q3 YoY

### Retail Media and Marketplace momentum continues

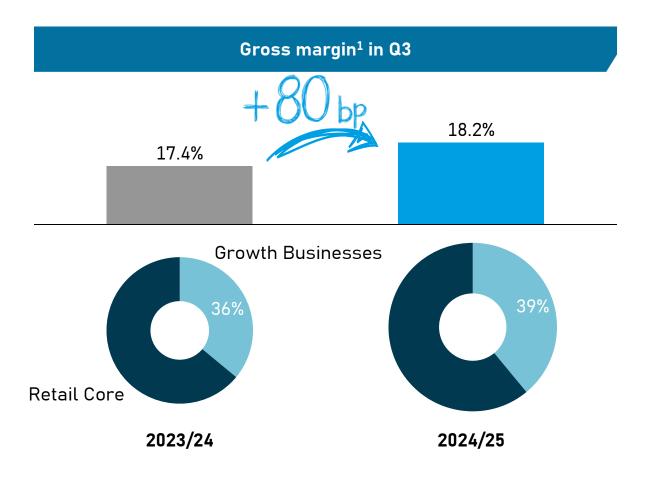
#### **Retail Media**



- Audience extension uses shopper insights to target similar people on other sites and apps
- / Now live in Germany, Austria and Italy, further rollouts in Q4
- In-store ads, now live in 8 countries

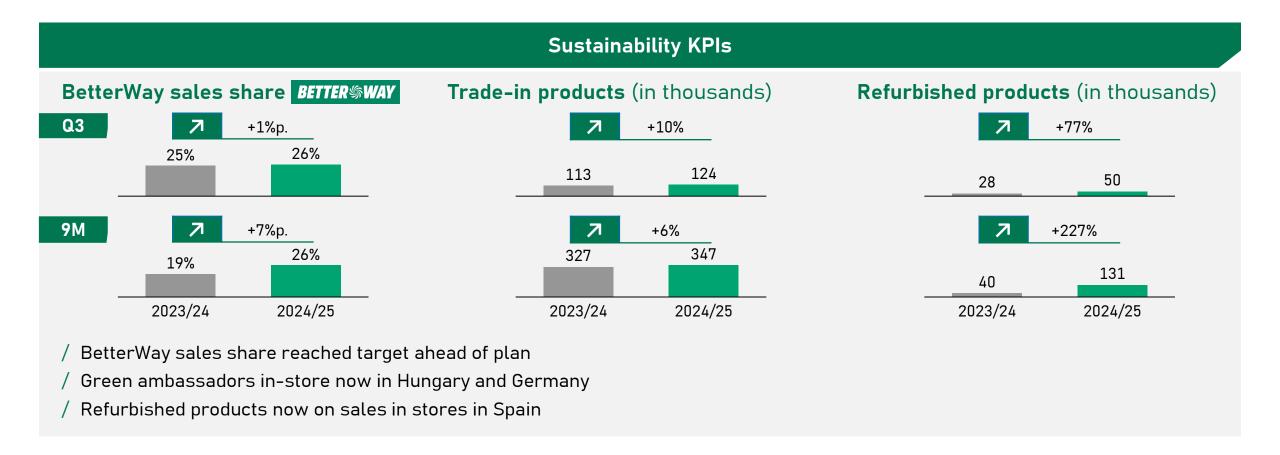


### Our growth businesses continue to drive our profitability



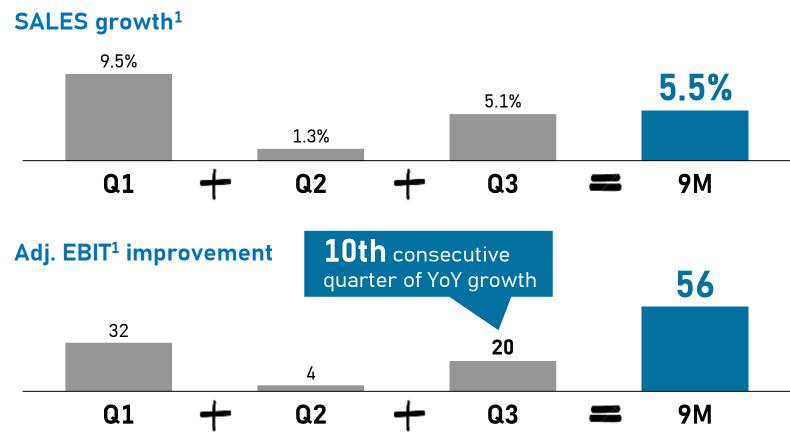
- All growth businesses continue to contribute substantially to gross profit growth
- Growth businesses include:
  - Services & Solutions
  - Marketplace
  - Private Label
  - Retail Media

### Sustainability KPIs on track – Strong growth in refurbished segment



### Building momentum in Q3 led to a strong 9M performance



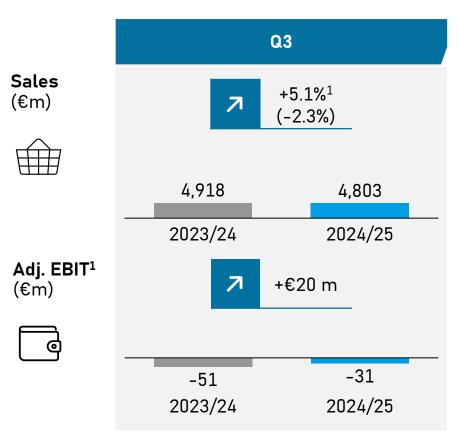




## **CECONOMY**

- 1. Business update
- 2. Financial performance
- 3. Outlook and summary

### Sales growth and our growth businesses are increasing profitability





- Q3 sales growth in all channels especially in online
- / Reported growth impacted in Q3 by c. -3% currency impact and c. -4% IAS 29 effect

- / Adj. EBIT margin increased by 40bp in Q3 and 30bp in 9M
- / 10th consecutive quarter of EBIT growth

### Profitability improvement driven by West/South and DACH

Segments Q3 2024/25 development										
€m	DACH	Western/ Southern Europe	Eastern Europe	Others <sup>2</sup>	CECONOMY					
Sales (pre-IAS 29)	2,484	1,603	821	9	4,916					
Growth <sup>1</sup> (%)	-1.9	+3.3	+35.1	+87.8	+5.1					
Like-for-like (%)	-2.6	+3.8	+33.1	-	+4.4					
IAS 29			-113		-113					
Sales (post-IAS 29)			708		4,803					
Adj. EBIT <sup>1</sup>	-37	-8	4	10	-31					
Adj. EBIT YoY change	+6	+10	+0	+4	+20					
Adj. EBIT¹ margin (%)	-1.5	-0.5	0.5	-	-0.6					
Adj. EBIT margin YoY change (bp)	+20	+60	+0	-	+40					

#### **DACH**

- Strong sales performance in Hungary and Switzerland – Germany remains volatile
- / Profitability improved in all countries

### Western/Southern Europe

- / Sales increase in all countries except the Netherlands
- EBIT increase driven by sales growth amidst strong cost control

### Eastern Europe

Strong performance despite expected normalisation in Türkiye, soft development in Poland continues

#### **Others**

- Sales improvement driven by our private label company Imtron
- / EBIT supported by positive fx effect

<sup>&</sup>lt;sup>1</sup>Sales adjusted for fx- and portfolio effects, pre-IAS 29. EBIT at current rate, additionally adjusted for non-recurring effects and excluding associates. Margin calculation based on reported sales pre-IAS 29 and adjusted EBIT. <sup>2</sup>Including Consolidation.

### 9M EBIT progress reaffirms track towards updated FY guidance

Segments 9M 2024/25 development										
€m	DACH	Western/ Southern Europe	Eastern Europe	Others <sup>2</sup>	CECONOMY					
Sales (pre-IAS 29)	9,284	5,701	2,758	19	17,761					
Growth <sup>1</sup> (%)	+0.9	+4.1	+29.1	+42.7	+5.5					
Like-for-like (%)	+0.4	+3.1	+26.0	-	+4.5					
IAS 29			-142		-142					
Sales (post-IAS 29)			2,616		17,619					
Adj. EBIT <sup>1</sup>	129	61	39	29	258					
Adj. EBIT YoY change	+32	+35	-29	+19	+56					
Adj. EBIT¹ margin (%)	1.4	1.1	1.4	-	1.5					
Adj. EBIT margin YoY change (bp)	+30	+60	-140	-	+30					

#### **DACH**

/ EBIT improvement supported by strong performance of growth businesses, notably in Germany

### Western/Southern Europe

/ EBIT improvement driven by sales growth with cost discipline in all major countries

#### Eastern Europe

- / EBIT-margin normalising as expected
- Ongoing restructuring measures in Poland

#### **Others**

 Cost efficiencies at headquarters contributed to EBIT improvement

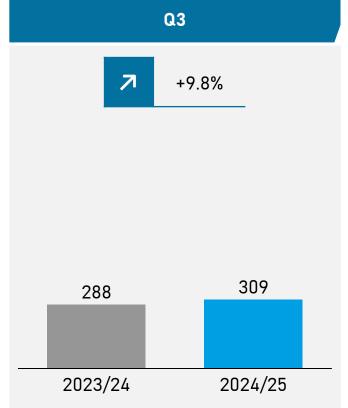
<sup>&</sup>lt;sup>1</sup>Sales adjusted for fx- and portfolio effects, pre-IAS 29. EBIT at current rate, additionally adjusted for non-recurring effects and excluding associates. Margin calculation based on reported sales pre-IAS 29 and adjusted EBIT. <sup>2</sup>Including Consolidation.

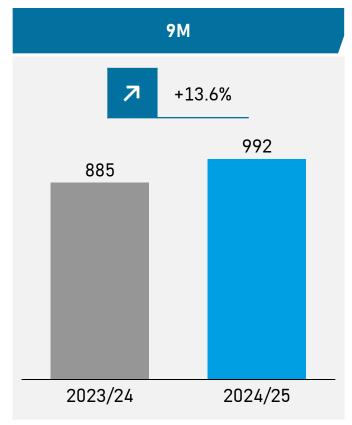
### Robust Services & Solutions Sales development





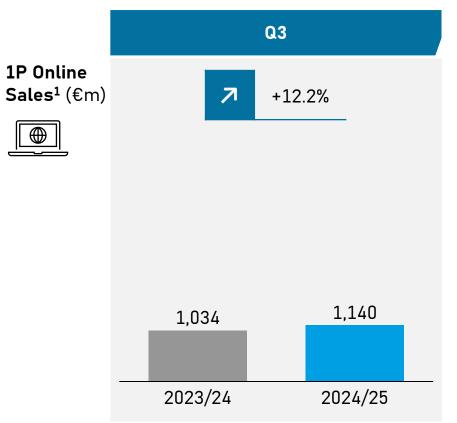


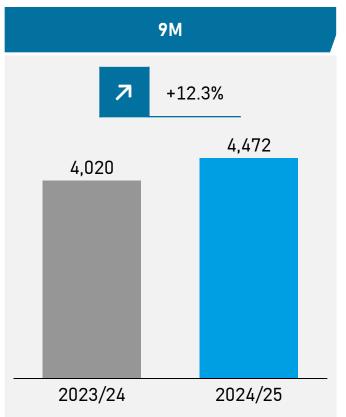




- S&S sales share growth continues in Q3
- / Strong performance in insurance and financing solutions in Q3
- Income share of total sales increased by 20bp to 5.9% in Q3

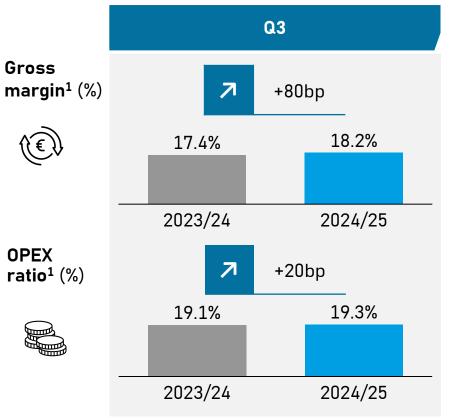
### Online sales remained strong in Q3





- Performance driven by significant increase in number of purchases
- Online sales share including Marketplace up 240bp YoY to 24.6% in Q3, up 220bp YoY to 26.4% in 9M
- / Marketplace SKUs grew 75% YoY to 2.8 m

### EBIT improvement in Q3, fueled by gross margin uplift





- Strong gross margin improvement in Q3 driven to the same extent by:
  - Growth businesses, particularly
     Services & Solutions and Retail Media
  - Logistic costs improvement

- / Cost control mitigated Q3 OPEX increase
  - Personnel costs rose mainly in Germany following tariff adjustments
  - Location cost and marketing spend optimisation delivered savings

### Q3 net profit supported by both operational and tax improvements

Q3	Q3 development										
€m	2023/24	2024/25	Change								
Adjusted EBIT	-51	-31	+20								
Non-recurring items	-29	-47	-19								
EBIT reported	-79	-78	+1								
Net financial result	-53	-56	-2								
Earnings before taxes	-133	-134	-1								
Income taxes	-31	20	+51								
Profit or loss for the period	-164	-114	+50								
Non-controlling interests	-1	0	+1								
Net profit group share	-162	-114	+48								
Reported EPS undiluted (€)	-0.33	-0.24	+0.10								
Net profit group share adjusted	-162	-107	+54								
EPS adjusted undiluted (€)¹	-0.33	-0.22	+0.11								

### Non-recurring items

- / Increase mainly driven by IAS 29 in Türkiye
  - Hyperinflation effect: IAS 29 (-€14 m, -€7 m YoY)
  - Efficiency measures group-wide and restructuring Poland (-€8 m, -€6 m YoY)
  - At equity results Fnac (-€20 m, -€2 m YoY)

#### Net financial result

/ Broadly stable, improved trend compared to Q2

#### Tax

Strong improvement due to tax income in CY compared to tax charge in PY

### Substantial 9M EBIT improvement impacted by one-offs and fx effect

9M	9M development										
€m	2023/24	2024/25	Change								
Adjusted EBIT	202	258	+56								
Non-recurring items	-19	-94	-75								
EBIT reported	183	165	-19								
Net financial result	-119	-160	-41								
Earnings before taxes	64	4	-61								
Income taxes	5	-8	-13								
Profit or loss for the period	69	-4	-73								
Non-controlling interests	0	0	0								
Net profit group share	69	-4	-73								
Reported EPS undiluted (€)	0.14	-0.01	-0.15								
Net profit group share adjusted	109	49	-58								
EPS adjusted undiluted (€)¹	0.22	0.10	-0.12								

### Non-recurring items

- / Increase mainly driven by impairment in Poland and lower At Equity results
  - Impairment in Poland (-€34 m in CY)
  - At equity results (-€1 m, -€26 m YoY)
  - Hyperinflation effect: IAS 29 (-€22 m, +€7 m YoY)
  - Efficiency measures (-€13 m, -€9 m YoY)

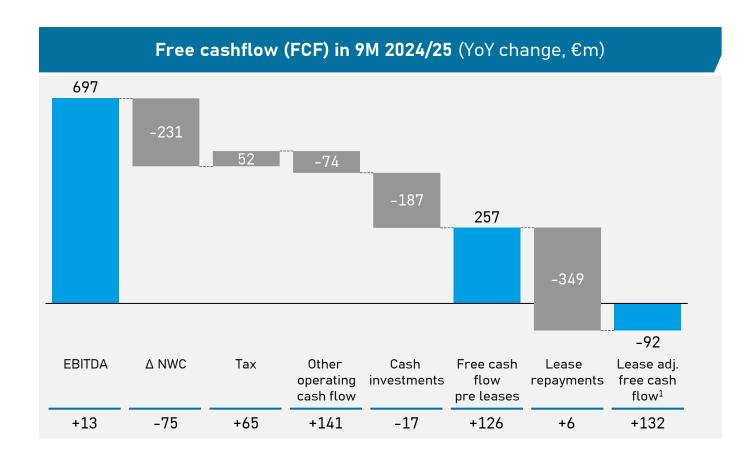
#### Net financial result

PY positively impacted by Metro properties and Metro AG dividend (€15 m)

#### Tax

- / Tax income in PY
- / Underlying tax rate for FY 24/25 at around 19%

### FCF growth driven by operating performance and tax optimisation



#### **NWC**

- / Strong trend improvement in Q3 (+€161 m YoY)
- / Decline in 9M as expected due to normalisation of payables

#### Tax

/ Improvement mostly from tax refunds in Germany and lower tax payments in Poland

### Other operating cash flow

- / Cash-in from other taxes, e.g., VAT receivables (+€81 m YoY)
- / Lower reversal of Fnac result (+€26 m YoY)
- / Cash-in from insurance claims (+€15 m YoY)

#### **Cash investments**

/ Increased investments into digital and logistics

## 2024/25 Guidance specified

// Moderate increase in fx- and portfolio-adjusted sales / All segments are expected to contribute to sales growth // Around €375 m adjusted EBIT / Improvement in adjusted EBIT driven by DACH and Western/Southern Europe

### Decisively driving bold advertising and go-to-market decisions



New brand campaign particularly in Germany highlighting our strengths over pure online retailers



Exclusive events boosted by enhanced relationships with strategic partners, e.g., for Switch 2 launch





### Summary of Q3 and 9M results

Improving momentum in a volatile market

02

We specified our growth outlook for FY 2024/25

03

Our sizeable growth businesses keep expanding

04

We continue to improve our profitability

05

Our focus remains on cost, liquidity and profitability

06

We progress in leveraging data to improve customer experience

### Disclaimer and Notes

This disclaimer shall apply in all respects to the entire presentation (including all slides of this document), the oral presentation of the slides by representatives of CECONOMY AG, any question-and-answer session that follows the oral presentation, hard copies of the slides as well as any additional materials distributed at, or in connection with this presentation. By attending the meeting (or conference call or video conference) at which the presentation is made, or by reading the written materials included in the presentation, you (i) acknowledge and agree to all of the following restrictions and undertakings, and (ii) acknowledge and confirm that you understand the legal and regulatory sanctions attached to the misuse, disclosure or improper circulation of the presentation.

To the extent that statements in this presentation do not relate to historical or current facts, they constitute forward-looking statements. All forward-looking statements herein are based on certain estimates, expectations and assumptions at the time of publication of this presentation and there can be no assurance that these estimates. expectations and assumptions are or will prove to be accurate. Furthermore, the forward-looking statements are subject to risks and uncertainties including (without limitation) future market and economic conditions, the behaviour of other market participants, investments in innovative sales formats, expansion in online and omnichannel sales activities, integration of acquired businesses and achievement of anticipated cost savings and productivity gains, and the actions of public authorities and other third parties, many of which are beyond our control, that could cause actual results, performance or financial position to differ materially from any future results, performance or financial position expressed or implied in this presentation.

Accordingly, no representation or warranty (express or implied) is given that such forward-looking statements, including the underlying estimates, expectations and assumptions, are correct or complete. Readers are cautioned not to place reliance on these forward-looking statements. See also "Opportunity and Risk Report" in CECONOMY's most recent Annual Report for risks as of the date of such Annual Report. We do not undertake any obligation to publicly update any forward-looking statements or to conform them to events or circumstances after the date of this presentation.

This presentation is intended for information only, does not constitute a prospectus or similar document and should not be treated as investment advice. It is not intended and should not be construed as an offer for sale, or as a solicitation of an offer to purchase or subscribe to, any securities in any jurisdiction. Neither this presentation nor anything contained therein shall form the basis of, or be relied upon in connection with, any commitment or contract whatsoever. CECONOMY AG assumes no liability for any claim which may arise from the reproduction, distribution or publication of the presentation (in whole or in part). The third parties whose data is cited in this presentation are neither registered broker-dealers nor financial advisors and the permitted use of any data does not constitute financial advice or recommendations.

This presentation contains forecasts, statistics, data and other information relating to markets, market sizes, market shares, market positions and other industry data on the Company's business and markets (together the "market data") provided by third party sources as interpreted by us. This market data is, in part, derived from published research and additional market studies prepared primarily as a research tool and reflects estimates of market conditions based on research methodologies including primary research, secondary sources and econometric modelling. We want to point out that part of the market data used has been collected in the framework of a market survey carried out as a panel observation. The panel is a regular survey monitoring sales of specific products and product categories, using a range of distribution channels including internet, retail outlets (e.g. high street, mail order) and companies (e.g. resellers). The market data does not represent actual sales figures globally or in any given country; rather, the market data represents a statistical projection of sales in a given territory and is subject to the limitations of statistical error and adjustments at any time (e.g. reworks, changes in panel structure). The representativeness of the market data may be impacted by factors such as product categorisation, channel distribution and supplier universe identification and statistical sampling and extrapolation methodologies. The market data presented is based on statistical methods and extrapolation.

In addition, market research data and trend information as interpreted or used by CECONOMY is based on certain estimates and assumptions and there can be no assurance that these estimates and assumptions as well as any interpretation of the relevant information by CECONOMY are accurate.

The market research institutes which data CECONOMY used as basis for this presentation are neither registered broker dealers nor financial advisors and the permitted use of any market research data does not constitute financial advice or recommendations. Historical financial information contained in this presentation is mostly based on or derived from the consolidated (interim) financial statements for the respective period. Financial information with respect to the business of MediaMarktSaturn Retail Group is particularly based on or derived from the segment reporting contained in these financial statements.

Such financial information is not necessarily indicative for the operational results, the financial position and/or the cash flow of the CECONOMY business on a stand-alone basis neither in the past nor in the future and may, in particular, deviate from any historical financial information based on corresponding combined financial statements with respect to the CECONOMY business. Given the aforementioned uncertainties, (prospective) investors are cautioned not to place undue reliance on any of this information. No representation or warranty is given and no liability is assumed by CECONOMY AG, express or implied, as to the accuracy, correctness or completeness of the information contained in this presentation.

This presentation contains certain supplemental financial or operative measures that are not calculated in accordance with IFRS and are therefore considered as non-IFRS measures. We believe that such non-IFRS measures used, when considered in conjunction with (but not in lieu of) other measures that are computed in accordance with IFRS, enhance the understanding of our business, results of operations, financial position or cash flows. There are, however, material limitations associated with the use of non-IFRS measures including (without limitation) the limitations inherent in the determination of relevant adjustments. The non-IFRS measures used by us may differ from, and not be comparable to, similarly-titled measures used by other companies. Detail information on this topic can be found in CECONOMY's Annual Report 2023/24, section "Management system".

All numbers shown are as reported, unless otherwise stated. All amounts are stated in million euros ( $\in$  million) unless otherwise indicated. Amounts below  $\in$ 0.5 million are rounded and reported as 0. Rounding differences may occur.

### **Questions & Answers**



**Dr. Kai-Ulrich Deissner** CEO



**Remko Rijnders** CFO

#### • • • CECO

## Financial calendar 2024/25

Q4/FY 2024/25 trading statement 28 October 2025 Q4/FY 2024/25 results

17 December 2025

#### •

### We are available to answer any inquiries you might have

#### **CECONOMY Investor Relations Team**

Kaistr. 3 40221 Düsseldorf Germany



ceconomy.de/en/investor-relations



VP, Head of Investor Relations



**Dr. Kerstin Achterfeldt**Sr. Investor Relations Manager



Investor Relations Expert

- }	<u>ے</u>	ď	~
	::	<b>:</b>	
			_

+49 (211) 5408 7222

+49 (151) 4225 6418

+49 (211) 5408 7226

+49 (211) 5408 7234

+49 (211) 5408 7224



49 (151) 4225 6418

+49 (151) 5822 4911

+49 (151) 4063 2240



IR@ceconomy.de

fabienne.caron@ceconomy.de

kerstin.achterfeldt@ceconomy.de

arian.ebrahimi@ceconomy.de



## **CECONOMY**

**Appendix** 

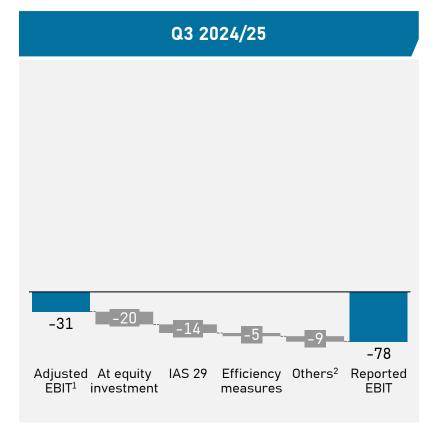


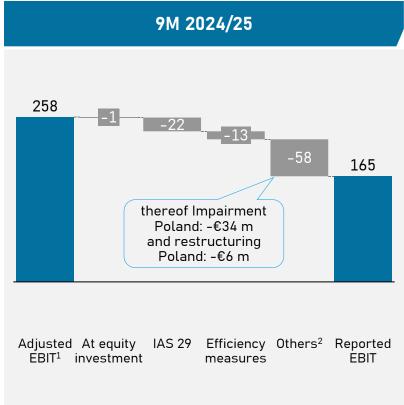
### Reported to adjusted EBIT bridge

EBIT

(€m)

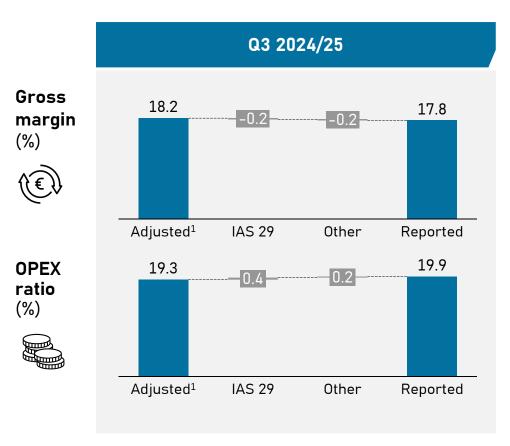


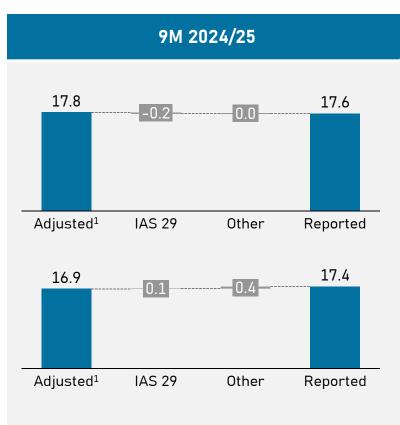




At equity investment in Q3 includes share of Fnac HY 2025 result

### Reported to adjusted gross margin and OPEX ratio





- IAS 29 effect with negative impact on both reported Gross margin and OPEX ratio
- Other includes mainly impairments for Poland

## Reported net working capital

		Q3 2023/24		Q3 2024/25			
€m	31/03/2024	30/06/2024	Change	31/03/2025	30/06/2025	Change	
Inventories	3,108	3,132	24	3,299	3,121	-178	
Trade receivables and similar claims	522	545	23	577	615	38	
Receivables due from suppliers	1,245	1,167	-77	1,165	1,117	-48	
Trade liabilities and similar liabilities	-5,451	-5,377	74	-5,537	-5,428	109	
Net working capital	-576	-533	43	-495	-574	-79	

		9M 2023/24		9M 2024/25			
€m	30/09/2023	30/06/2024	Change	30/09/2024	30/06/2025	Change	
Inventories	2,918	3,132	214	3,114	3,121	7	
Trade receivables and similar claims	490	545	55	560	615	55	
Receivables due from suppliers	1,207	1,167	-40	1,292	1,117	-175	
Trade liabilities and similar liabilities	-5,320	-5,377	-57	-5,824	-5,428	396	
Net working capital	-705	-533	172	-857	-574	283	

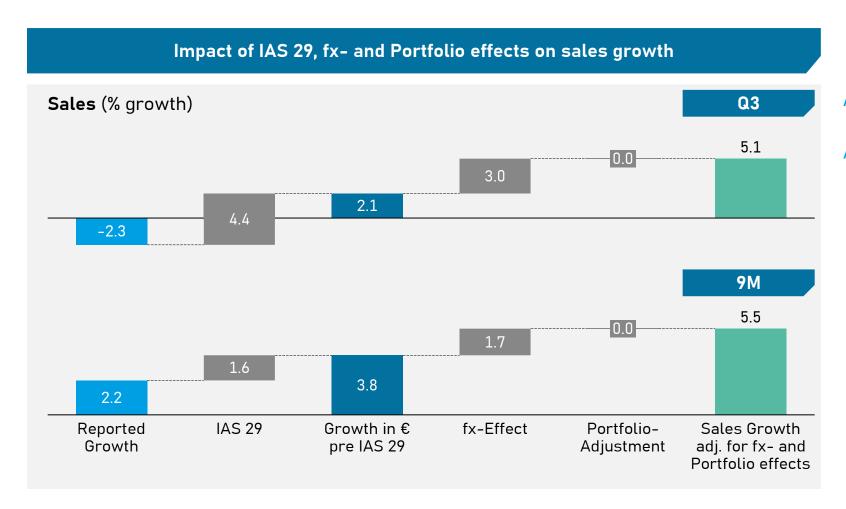
## Application of IAS 29, hyperinflation accounting

		2023/24		2024/25			
€m	Reported sales	IAS 29 effect	Sales pre-IAS 29	Reported sales	IAS 29 effect	Sales pre-IAS 29	
Q1	6,984	-19	7,003	7,570	+15	7,555	
Q2	5,334	+45	5,289	5,246	-43	5,289	
Q3	4,918	+102	4,816	4,803	-113	4,916	
9M	17,236	+128	17,108	17,619	-142	17,761	

	2024/25									
Sales growth	Like-for- like growth	Growth from expansion	Fx-and portfolio adjusted	Portfolio effect	Fx-effect	Growth in € pre-IAS 29	IAS 29	Reported growth in €		
Q1	7.8%	1.7%	9.5%	0%	-1.6%	7.9%	+0.5%	8.4%		
Q2	0.8%	0.6%	1.3%	0%	-1.3%	0.0%	-1.6%	-1.6%		
Q3	4.4%	0.7%	5.1%	0%	-3.0%	2.1%	-4.4%	-2.3%		
9M	4.5%	1.1%	5.5%	0%	-1.7%	3.8%	-1.6%	2.2%		

thereof 0.4%p. in Q3 and also 0.4%p. in 9M from acquisitions (melectronics and Gravis)

## Q3/9M 2024/25 hyperinflation accounting



- Negative impact from IAS 29 accounting on Sales in Q3 and 9M 2024/25
- Switching KPIs analysis to pre-IAS 29 more appropriate and closer to the underlying operating performance

## From reported to adjusted net profit — Q3

€m	F	Reported		Incl. adjustments			Comment
EIII	2023/24	2024/25	Change	2023/24	2024/25	Change	Comment
Reported EBIT	-79	-78	+1	-79	-78	+1	
Impairments				0	2	+2	Poland
Adjustment: IAS 29				7	14	+6	Türkiye
Adjustment: At-Equity (Fnac Darty S.A.)				0	0	0	
EBIT for EPS calculation	-79	-78	+1	-72	-62	+10	
Net financial Result	-53	-56	-3	-49	-60	-12	
Earnings before Taxes (EBT)	-133	-134	-1	-120	-123	-2	
Income Taxes	-31	20	+51	-42	16	+58	
Net profit/loss for the period	-164	-114	+50	-163	-107	+56	
o/w non-controlling interests	-1	0	+1	-1	0	0	
o/w net profit group share	-162	-114	+48	-162	-107	+54	
EPS in €	-0.33	-0.24	+0.10	-0.33	-0.22	+0.11	

Financial result and tax rate adjusted for IAS 29, impairments in Poland and at-equity result for Fnac

Number of shares: 485,221,054 ordinary shares

### From reported to adjusted net profit — 9M

€m	F	Reported		Incl.		Comment	
em	2023/24	2024/25	Change	2023/24	2024/25	Change	Comment
Reported EBIT	183	165	-19	183	165	-19	
Impairments				0	34	+34	Poland
Adjustment: IAS 29				29	22	-7	Türkiye
Adjustment: At-Equity (Fnac Darty S.A.)				0	7	+7	dilution impact
EBIT for EPS calculation	183	165	-19	216	226	+11	
Net financial Result	-119	-160	-41	-113	-166	-53	
Earnings before Taxes (EBT)	64	4	-60	102	60	-42	
Income Taxes	5	-8	-13	7	-11	-17	
Net profit/loss for the period	69	-4	-73	109	50	-59	
o/w non-controlling interests	0	0	0	0	0	0	
o/w net profit group share	69	-4	-73	109	49	-59	
EPS in €	0.14	-0.01	-0.15	0.22	0.10	-0.12	

- Financial result and tax rate adjusted for IAS 29, impairments in Poland and at-equity result for Fnac
- / 15.9% expected underlying tax rate for the full year
- / Number of shares: 485,221,054 ordinary shares



### **Store network**

Stores (#)	31/03/2025	Openings	Closures	30/06/2025
Germany	401	1	0	402
Austria	56	0	0	56
Switzerland	44	0	0	44
Hungary	40	0	0	40
DACH	541	1	0	542
Belgium	27	0	0	27
Italy	139	5	0	144
Luxembourg	2	0	0	2
Netherlands	54	0	0	54
Spain	111	0	1	110
Western/Southern Europe	333	5	1	337
Poland	84	0	2	82
Türkiye	102	0	0	102
Eastern Europe	186	0	2	184
CECONOMY	1.060	6	3	1.063

### Updated reporting of Services & Solutions KPI

Services & Solutions sales¹ in €m							
Financial period	Q1	Q2	Q3	Q4	FY		
2021/22	281	256	246	277	1,061		
2022/23	310	260	238	295	1,104		
2023/24	310	288	289	325	1,211		

- From Q1 2024/25 our Services &
  Solutions definition only includes
  Operational Services & Solutions, in line
  with our Key Pledge 2025/26 shown at
  Capital Markets Day 2023
- / Services & Solutions now consists of:
  - Insurance and warranties
  - Telecom and digital products
  - Advice, installation and repair services
  - Consumer financing
  - Sustainability services and others
- / Steady growth thanks to strategic focus and expanding service offering

### Our commitment to sustainability is reflected in our ratings

