



# Supplementary Information Q4/FY 2019/20

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15 December 2020

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# Strong finish to the financial year: Exceptional sales performance and better than expected results in Q4

**+7.6%**



**Sales change yoy**  
adjusted for fx-effects and  
portfolio changes

**123 €m**



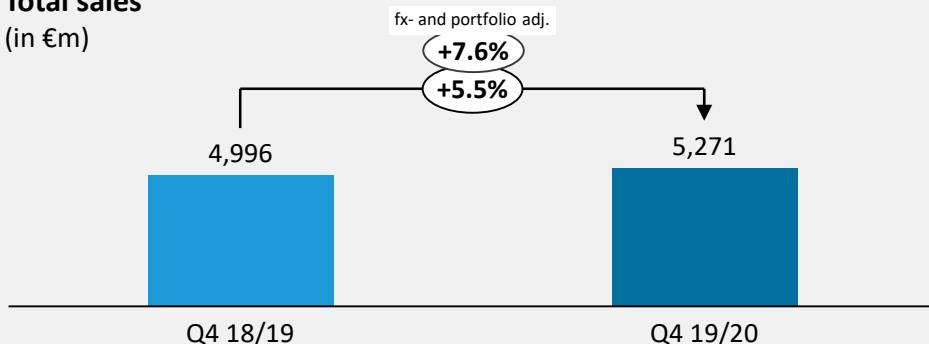
**Adj. EBIT<sup>1,2</sup>**  
excl. associates **28 €m below**  
**prior year's level**

<sup>1</sup>Excl. non-recurring effects. <sup>2</sup>Incl. IFRS 16.

# Exceptional sales momentum continued in Q4 driven by sustained consumer demand and successful online activities

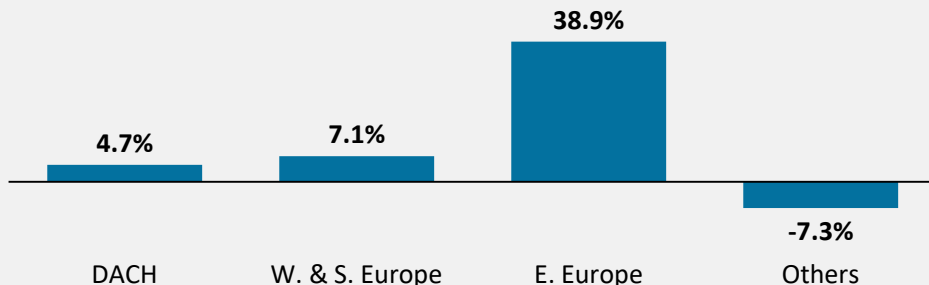
Q4

Total sales  
(in €m)



Sales by segment

(fx- and portfolio adj., yoy change)



## Q4 Highlights

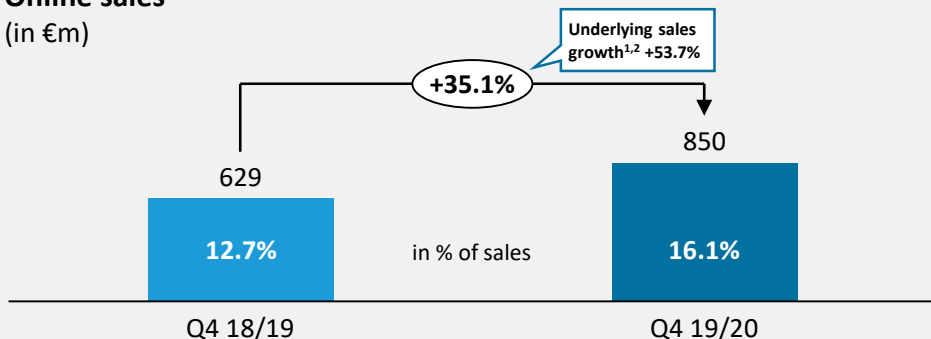
- Underlying sales<sup>1,2</sup> grew even by +9.8%
- **DACH:** Germany benefited from successful campaigns and general VAT reduction; double-digit growth in Austria
- **Western & Southern Europe:** Strong consumption rebound in Spain and Italy, especially driven by online business; Netherlands also benefited from low comparison base
- **Eastern Europe:** Turkey with strong sales growth trend
- **Others:** Good sales momentum in Sweden driven by various campaigns; segment decline due to disposal of iBood

<sup>1</sup>Fx- and portfolio-adjusted sales. <sup>2</sup>Excl. technical effect due to switch from agent to principal model for online sales of mobile phones and related contracts as a bundle in Germany.

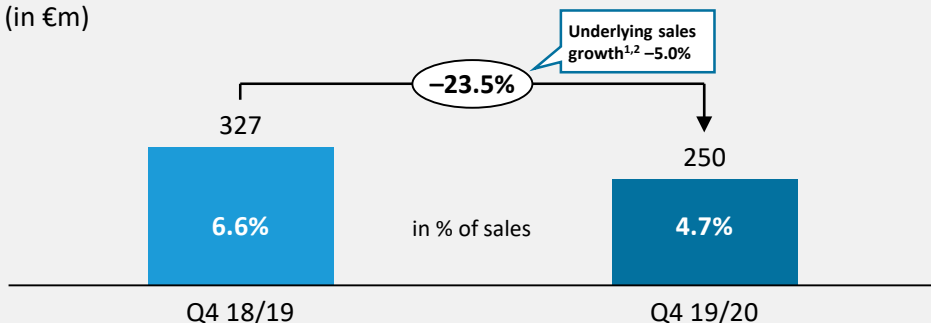
# Online grew at elevated levels, while Services & Solutions was below prior year

Q4

Online sales<sup>1</sup>  
(in €m)



Services & Solutions sales<sup>1</sup>  
(in €m)

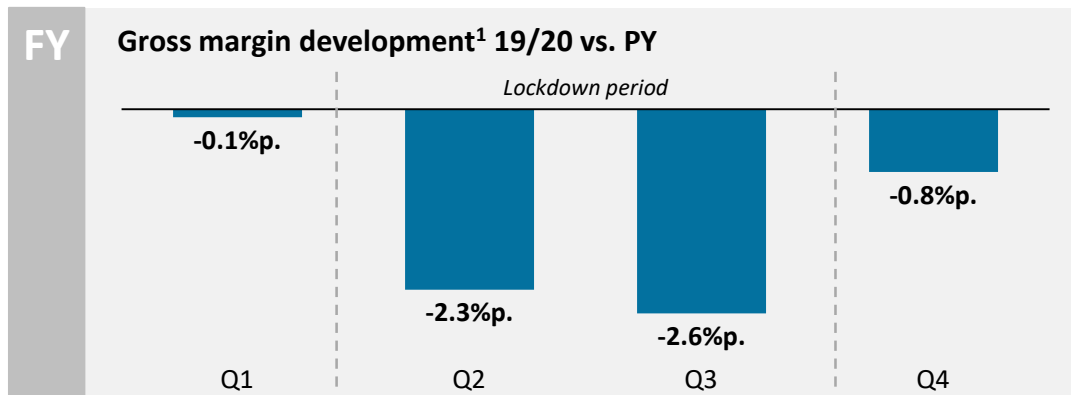
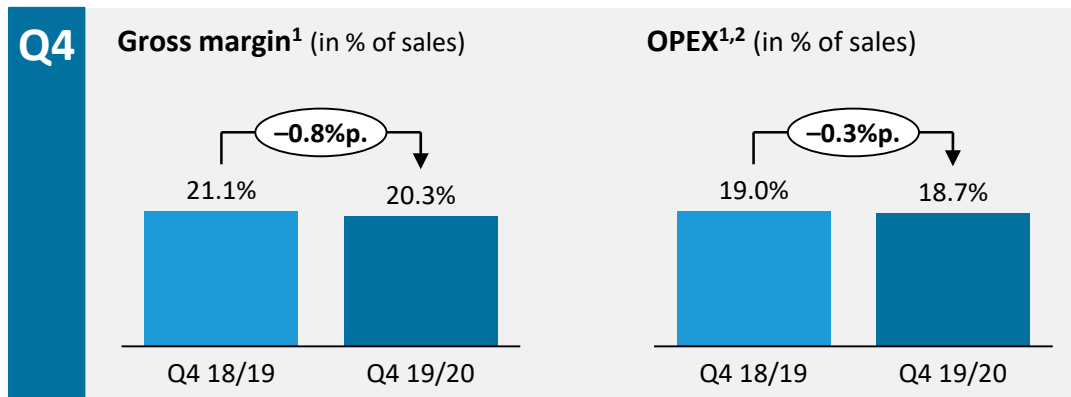


## Q4 Highlights

- **Dynamic online growth** in addition to positive stationary sales development
- **Strong double-digit online growth** especially in Western and Southern Europe countries
- **1.3 million new customers** registered in webshops across the Group
- **Pick-up rate stabilized** at around 39%
- **Services & Solutions** primarily impacted by technical effect, but also lower store traffic
- **High demand** for “Smartbar” services & extended warranties; GSM mobile & other contract business below prior year’s level

<sup>1</sup>Excl. Greek MediaMarkt business (portfolio adjustment). <sup>2</sup>Excl. technical effect due to switch from agent to principal model for online sales of mobile phones and related contracts as a bundle in Germany.

# Gross margin decline in Q4 but with trend improvement compared to 9M period



**Q4 Highlights**

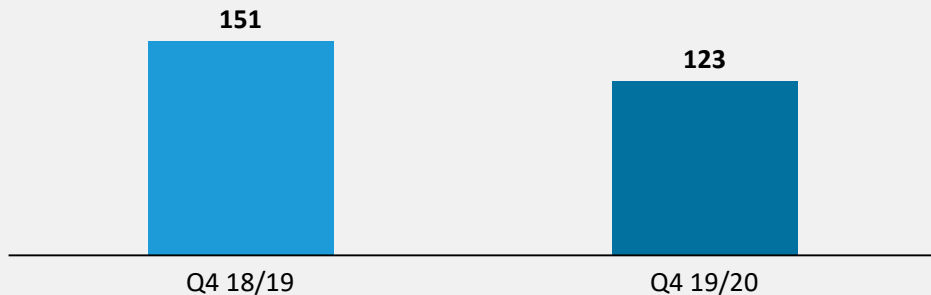
- **Gross margin<sup>1</sup>** with trend improvement compared to 9M period (-1.4%p.)
- **Gross margin** unfavourably impacted especially by channel shift coupled with higher delivery costs and lower Services & Solutions income
- **OPEX** impacted by negative effects such as software impairment and right-of-use asset impairments
- **Ongoing operational cost savings** related to lower personnel expenses and indirect spend

<sup>1</sup>Excl. non-recurring effects and adjusted for portfolio changes. <sup>2</sup>Sum of SG&A expenses and Other operating expenses.

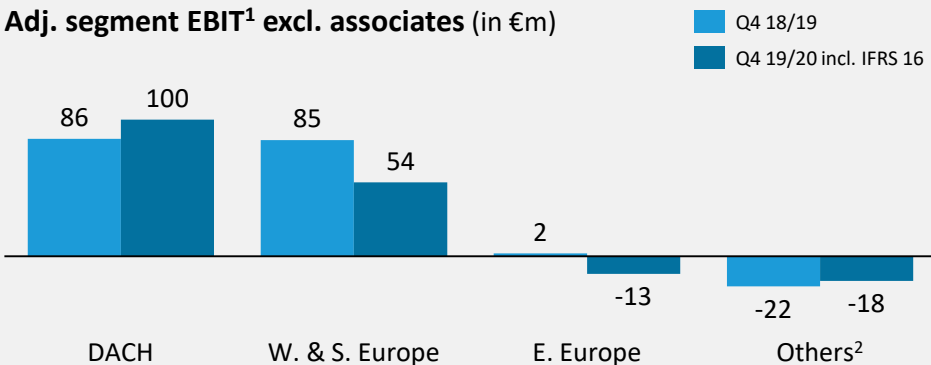
# Good topline growth and tight cost control largely offset gross margin decline in Q4

Q4

Adj. EBIT<sup>1</sup> excl. associates (in €m)



Adj. segment EBIT<sup>1</sup> excl. associates (in €m)



<sup>1</sup>Excl. non-recurring effects and adjusted for portfolio changes. <sup>2</sup>Incl. consolidation.

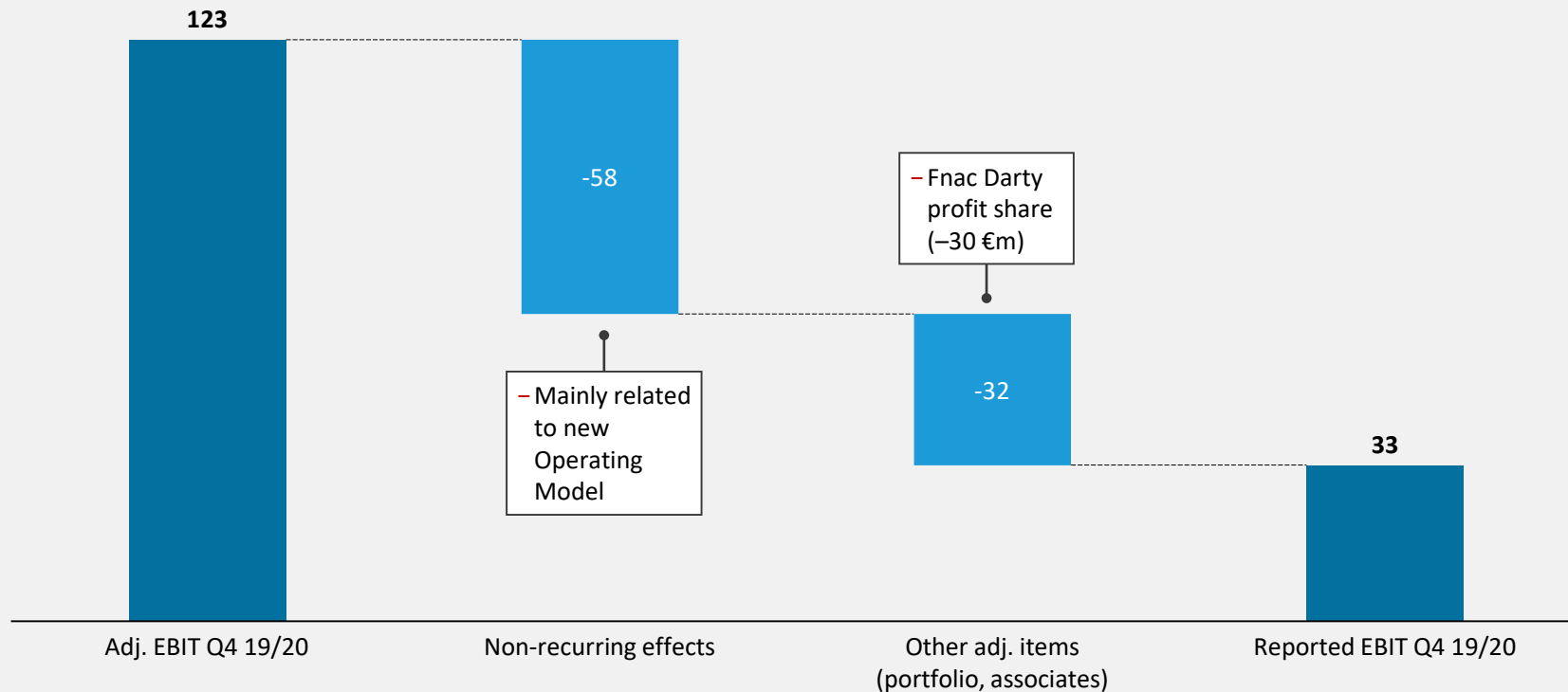
## Q4 Highlights

- **DACH:** Solid earnings increase in Germany supported by strong sales growth overcompensating the impact of software impairment
- **W. & S. Europe:** Gross margin decline weighed on earnings in Spain and Italy; strong sales performance led to slight earnings increase in the Netherlands
- **Eastern Europe:** Lower earnings in Poland also due to high comparison base as a result of lower necessary risk provisions at redcoon in PY; Turkey impacted by negative currency effects
- **Others:** Slight sales-related earnings increase in Sweden; lower CECONOMY HQ costs

# Restructuring expenses related to new Operating Model and negative Fnac Darty profit share additionally weighed on reported EBIT

Q4

Adj. EBIT<sup>1</sup> excl. associates to reported EBIT (in €m)



<sup>1</sup>Excl. non-recurring effects and adjusted for portfolio changes.



# EPS declined mainly due to impairment of Fnac Darty stake and lower COVID-19-related operational earnings

€m	FY 18/19	FY 19/20	Change
<b>EBITDA</b>	<b>465</b>	<b>991</b>	<b>526</b>
<b>EBIT</b>	<b>224</b>	<b>-80</b>	<b>-304</b>
<b>Net financial result</b>	<b>12</b>	<b>-45</b>	<b>-56</b>
<b>Earnings before taxes</b>	<b>235</b>	<b>-125</b>	<b>-360</b>
Income taxes	-77	-93	-16
<b>Profit or loss for the period</b>	<b>158</b>	<b>-218</b>	<b>-376</b>
Non-controlling interest	37	19	-18
Net result	121	-237	-358
<b>EPS (in €)</b>	<b>0.34</b>	<b>-0.66</b>	<b>-1.00</b>

Note: From continuing operations and based on reported figures; EBIT/DA in CY incl. IFRS 16 effect.

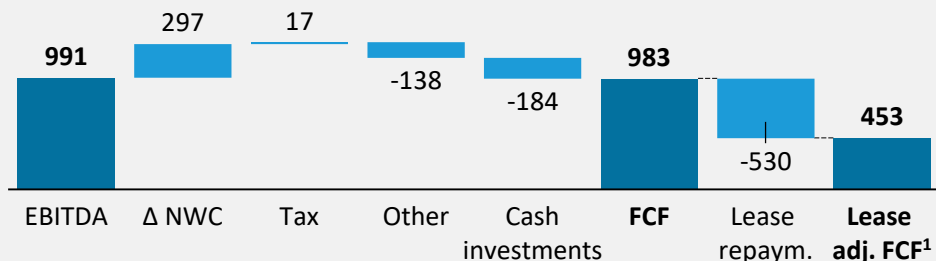
## FY Highlights

- **Reported EBIT** includes c. 9 €m IFRS 16 effect; decline largely due to Fnac Darty impairment of 268 €m, but also COVID-19-related lower operational earnings
- **Net financial result** impacted by higher interest expenses due to IFRS 16 related recognition of lease liabilities; PY includes gain on the disposal of 5.4% METRO stake
- **Tax rate** at -74.0%; negative tax rate essentially due to Fnac Darty impairment
- **EPS** declined by -1.00 €

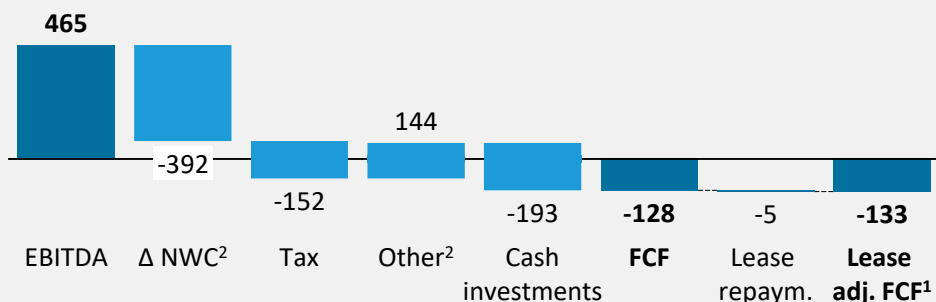
# Adjusted Free Cash Flow improved strongly supported by NWC inflow and tax reimbursements

FY

19/20: Free Cash Flow (in €m)



18/19: Free Cash Flow (in €m)



## FY Highlights

- **Adj. Free Cash Flow improved strongly by 586 €m yoy**
- **Change in NWC improved significantly** due to strong increase in trade liabilities with a comparatively smaller increase in inventories – both effects are mainly due to the positive sales development in Q4
- **Tax refunds** relating to cash tax prepayments in the previous year led to a cash inflow; also, comparatively fewer tax prepayments as a reaction to COVID-19 were made
- **Other OCF in CY** mainly impacted by cash outs from reorganization & efficiency program as well as funding of plan assets

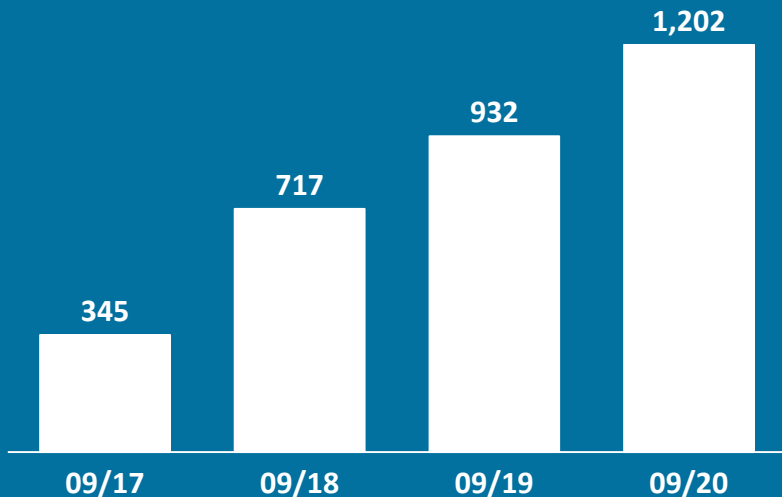
<sup>1</sup>Lease adjusted free cash flow subtracts the repayment of lease liabilities for better FCF comparability under IFRS 16. <sup>2</sup>Prior-year adjustments due to changes in presentation and definition.

# Our strong net liquidity position is further strengthened by new back-up credit lines



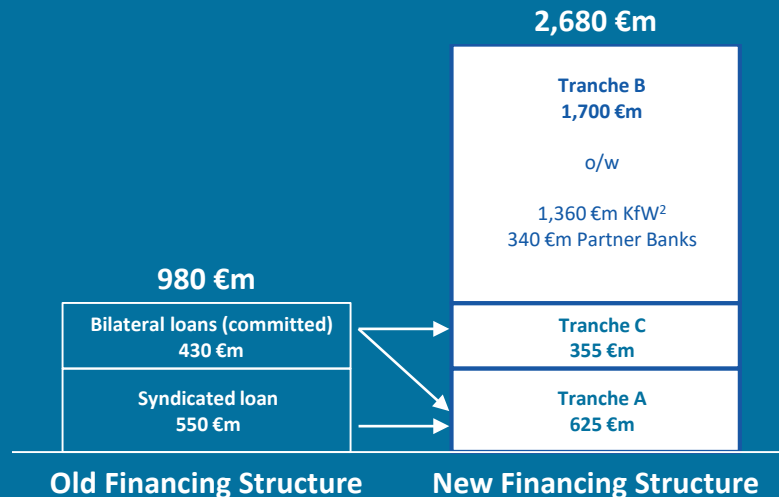
## Net liquidity (leasing adjusted<sup>1</sup>)

(in €m)



## New financing structure

(as of 12 May 2020)



<sup>1</sup>Excl. lease liabilities. <sup>2</sup>State-owned bank KfW (Kreditanstalt für Wiederaufbau).

# IFRS 16 effects on EBIT

€m	IFRS 16 effect	IFRS 16 effect
	in EBIT	in EBIT
	Q4 19/20	FY 19/20
DACH	1	4
Western/Southern Europe	1	2
Eastern Europe	2	6
Others <sup>1</sup>	0	-2
<b>Total</b>	<b>3</b>	<b>9</b>

<sup>1</sup>Including consolidation.

# Sales & number of stores by country

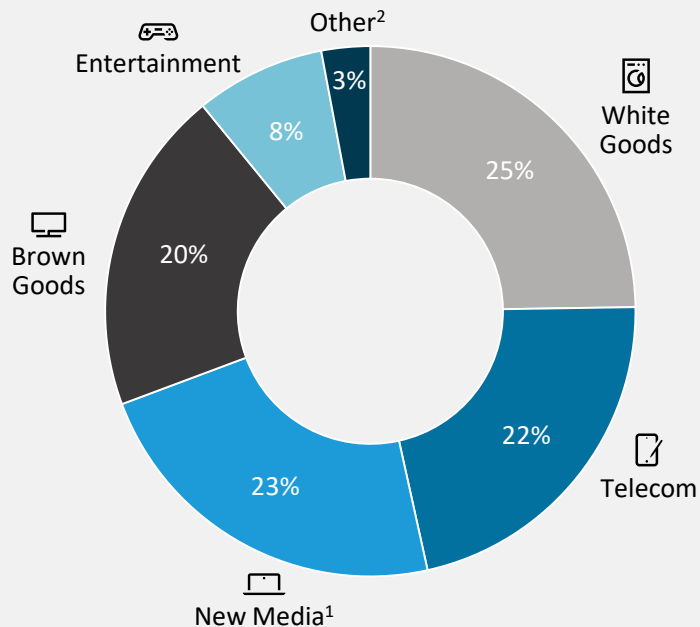
	Sales (€m)	
	FY 18/19	FY 19/20
Germany	10,472	10,155
Austria	1,150	1,203
Switzerland	578	591
Hungary	364	375
<b>DACH</b>	<b>12,565</b>	<b>12,323</b>
Belgium	697	698
Greece	193	40
Italy	2,157	2,060
Luxembourg	65	56
Netherlands	1,495	1,546
Portugal	151	160
Spain	2,050	1,871
<b>Western/S. Europe</b>	<b>6,807</b>	<b>6,431</b>
Poland	970	912
Turkey	596	699
<b>Eastern Europe</b>	<b>1,567</b>	<b>1,611</b>
Sweden	439	460
<b>Others</b>	<b>516</b>	<b>465</b>
<b>CECONOMY</b>	<b>21,455</b>	<b>20,831</b>

30/09/2019	Number of Stores		30/09/2020
	Openings	Closures	
431	–	–6	425
52	1	–	53
26	–	–1	25
32	–	–	32
<b>541</b>	<b>1</b>	<b>–7</b>	<b>535</b>
27	–	–	27
12	–	–12	0
117	1	–1	117
2	–	–	2
49	1	–	50
10	–	–	10
88	–	–	88
<b>305</b>	<b>2</b>	<b>–13</b>	<b>294</b>
90	–	–2	88
78	–	–	78
<b>168</b>	<b>–</b>	<b>–2</b>	<b>166</b>
28	–	–	28
<b>28</b>	<b>–</b>	<b>–</b>	<b>28</b>
<b>1,042</b>	<b>3</b>	<b>–22</b>	<b>1,023</b>

# Shift in product category mix driven by changed customer demand due to COVID-19-pandemic

FY

**Product category breakdown**  
(in % of total product sales)



<sup>1</sup>Incl. computer, hardware, computer accessories and smart home. <sup>2</sup>Incl. mainly photo.

## FY Highlights

- **Computer hardware & accessories** developed very positively benefiting from the work-from-home trend prompted by COVID-19
- **White goods category** also recorded growth
- Slight sales decrease of **brown goods** impacted by the cancellation of this year's major sports events
- **Entertainment products** and **photo** below prior year's level; launch of the new gaming consoles from Sony and Microsoft shifted into Q1 20/21

# Net Working Capital<sup>1</sup>

€m	30/09/2018 <sup>1</sup>	30/09/2019 <sup>1,2</sup>	Change	30/09/2019 <sup>1,2</sup>	30/09/2020	Change
Inventories	2,480	2,548	68	2,548	2,949	402
Trade receivables and similar claims	613	455	-158	455	488	33
Receivables due from suppliers	1,239	1,295	56	1,295	1,302	7
Trade liabilities and similar liabilities	-5,746	-5,321	425	-5,321	-5,996	-675
<b>Net Working Capital</b>	<b>-1,414</b>	<b>-1,023</b>	<b>390</b>	<b>-1,023</b>	<b>-1,256</b>	<b>-233</b>

<sup>1</sup>Adjustments and/or due to a change in definition. <sup>2</sup>Balance sheet figures for 30/09/2019 are presented without the assets and liabilities of the disposal group MediaMarkt Greece. The resulting effect on net working capital is -21€m.

# Notes

- All numbers in the presentation incl. IFRS 16 (unless otherwise stated).
- The disposal of the Greek MediaMarkt business is treated as a portfolio effect.
- Non-recurring earnings effects in FY 2019/20 include effects in connection with (1) the reorganization and efficiency program announced on 29 April 2019, (2) COVID-19 related store closures and (3) the introduction of the new Operating Model.



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